Senate Unified Court Technology Study Committee SR 986

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Presented by: Wendy Hosch Judicial Council Staff



Challenge

"Courts and their stakeholders and customers experience daily limitations resulting from incomplete information and records."



Core Solutions:

"We believe information systems upgrades should focus on real-time intra and intergovernmental data exchanges for state and local governments. These upgrades should be based on mandatory, statewide standards for criminal, civil and domestic relations data, allowing all justice agencies to share data efficiently."



Key Areas

- 1. Mandatory Data Standards
- Real Time Data Sharing
- Local Government Technology Investment



Why focus on data standards?

Data driven decision making:

"the practice of basing decisions on the analysis of data rather than purely on intuition."

What if that data is <u>incorrect</u>, <u>incomplete</u>, <u>improperly labeled</u> or <u>miscounted</u>?

Poor data leads to poor decision making and missed opportunities, unmitigated threats



Mandatory Data Standards

Filing and Disposition Forms

Case Type	Exist?	Status:	Action Needed:
Civil	$\sqrt{}$	Out of Date	Update of statutory language
Domestic	\checkmark	Out of Date	Update of statutory language
Criminal	X	Does not Exist	Create statute similar to civil

Benefits:

- 1. Improved data consistency and reporting
- 2. Ease of completion and translation



Data Sharing

Access data in real time

- Improve data information
- Reduce time lag in data

Reduce manual processing

- Improve data quality
- Reduce cost of counting data multiple times
- Reduce errors, missing, incomplete data

Utilize funds wisely

- Improve evaluation capabilities at all levels of government
- Increase skill set of human resources

Improve Efficiency, Effectiveness, Timeliness

- Direct focus on high priority considerations
- Access to larger pool of data
- Standardize data structures and definitions



Local Government Investment Obstacles Benefits

	1. Manual entry errors	1. Most current data for analysis
STATE	2. Missing data	2. Improved decision making
	3. Delayed data reporting	3. Common standards and benchmarks
	1. Disparity in CMS	Improved reporting for local
LOCAL	2. Increased costs	needs assessment
		2. Reduction in repetitive
		reporting
		3. Local determination

Potential Solutions:

Court Technology Fee Provider of Last Resort



Where do we go from here?

- Local determination guided by statewide standards
 - Invest in appropriate technology that supports need at the state level for decision making across all judicial system parties
 - Web services, integration of information
- Standardized data sources by making it easy
 - Forms
 - Criminal
 - Civil
 - Domestic relations
 - Supports needs translation / self represented litigants
- Data sharing improves the information upon which decisions are made



Areas of Exposure (Risks)

- Continued lack of funding
- Lack of agreement among justice system parties
- Lack of enforcement of standards at the state level



Recap of Key Areas

- Mandatory Data Standards
- Real Time Data Sharing
- Local Government Technology Investment

Questions: Wendy Hosch,

Judicial Council Staff

