# Section 1: Georgia Senate

Lieutenant Governor's Office

|                                    | Program Overview    |             |
|------------------------------------|---------------------|-------------|
|                                    | Continuation Budget |             |
| TOTAL STATE FUNDS                  | \$1,341,581         | \$1,341,581 |
| State General Funds                | \$1,341,581         | \$1,341,581 |
| TOTAL PUBLIC FUNDS                 | \$1,341,581         | \$1,341,581 |
| 1.100 Lieutenant Governor's Office | Appropriatio        | n (HB 793)  |
| TOTAL STATE FUNDS                  | \$1,341,581         | \$1,341,581 |
| State General Funds                | \$1,341,581         | \$1,341,581 |
| TOTAL PUBLIC FUNDS                 | \$1,341,581         | \$1,341,581 |

### Secretary of the Senate's Office

|                     | Program Overview        |
|---------------------|-------------------------|
|                     | Continuation Budget     |
| TOTAL STATE FUNDS   | \$1,271,967 \$1,271,967 |
| State General Funds | \$1,271,967 \$1,271,967 |
| TOTAL PUBLIC FUNDS  | \$1,271,967 \$1,271,967 |

| 2.100 Secretary of the Senate's Office | Appropriation (HB 793) |             |
|--|------------------------|-------------|
| TOTAL STATE FUNDS                      | \$1,271,967            | \$1,271,967 |
| State General Funds                    | \$1,271,967            | \$1,271,967 |
| TOTAL PUBLIC FUNDS                     | \$1,271,967            | \$1,271,967 |

### Senate

|                               | Program Overview |             |
|-------------------------------|------------------|-------------|
|                               | Continuati       | on Budget   |
| TOTAL STATE FUNDS             | \$8,166,207      | \$8,166,207 |
| State General Funds           | \$8,166,207      | \$8,166,207 |
| TOTAL AGENCY FUNDS            | \$79,952         | \$79,952    |
| Intergovernmental Transfers   | \$79,952         | \$79,952    |
| Bond Proceeds from prior year | \$79,952         | \$79,952    |
| TOTAL PUBLIC FUNDS            | \$8,246,159      | \$8,246,159 |

| 3.100 Senate                  | Appropriation (HB 793  |
|-------------------------------|------------------------|
| TOTAL STATE FUNDS             | \$8,166,207 \$8,166,20 |
| State General Funds           | \$8,166,207 \$8,166,20 |
| TOTAL AGENCY FUNDS            | \$79,952 \$79,95       |
| Intergovernmental Transfers   | \$79,952 \$79,95       |
| Bond Proceeds from prior year | \$79,952 \$79,95       |
| TOTAL PUBLIC FUNDS            | \$8,246,159 \$8,246,15 |

### Senate Budget and Evaluation Office

The purpose of this appropriation is to provide budget development and evaluation expertise to the State Senate.

|                     | Program Overview        |
|---------------------|-------------------------|
|                     | Continuation Budget     |
| TOTAL STATE FUNDS   | \$1,158,687 \$1,158,687 |
| State General Funds | \$1,158,687 \$1,158,687 |
| TOTAL PUBLIC FUNDS  | \$1,158,687 \$1,158,687 |

# Section 2: Georgia House of Representatives

HB 793 (FY 2021G) - Fiscal Mgmnt and Gen Govrnmnt

## **House of Representatives**

|                               | Program Overview    |              |
|-------------------------------|---------------------|--------------|
|                               | Continuation Budget |              |
| TOTAL STATE FUNDS             | \$19,771,860        | \$19,771,860 |
| State General Funds           | \$19,771,860        | \$19,771,860 |
| TOTAL AGENCY FUNDS            | \$446,577           | \$446,577    |
| Intergovernmental Transfers   | \$446,577           | \$446,577    |
| Bond Proceeds from prior year | \$446,577           | \$446,577    |
| TOTAL PUBLIC FUNDS            | \$20,218,437        | \$20,218,437 |

Reduce funds for the Georgia Technology Authority administrative fee for GETS contract management. 5.1 State General Funds

Increase funds for merit-based pay adjustments, employee recruitment, or retention initiatives effective July 1, 5.2 2020.

State General Funds

Realize operating efficiencies and utilize existing funds to support the 2021 Special Session for redistricting. 5.3 (H:YES)

State General Funds

| 5.100 House of Representatives | Appropriatio | Appropriation (HB 793) |  |
|--------------------------------|--------------|------------------------|--|
| TOTAL STATE FUNDS              | \$19,771,860 | \$20,115,132           |  |
| State General Funds            | \$19,771,860 | \$20,115,132           |  |
| TOTAL AGENCY FUNDS             | \$446,577    | \$446,577              |  |
| Intergovernmental Transfers    | \$446,577    | \$446,577              |  |
| Bond Proceeds from prior year  | \$446,577    | \$446,577              |  |
| TOTAL PUBLIC FUNDS             | \$20,218,437 | \$20,561,709           |  |

# Section 3: Georgia General Assembly Joint Offices

### **Ancillary Activities**

The purpose of this appropriation is to provide services for the legislative branch of government.

|                     | Program Overview        |
|---------------------|-------------------------|
|                     | Continuation Budget     |
| TOTAL STATE FUNDS   | \$7,792,145 \$7,792,145 |
| State General Funds | \$7,792,145 \$7,792,145 |
| TOTAL PUBLIC FUNDS  | \$7,792,145 \$7,792,145 |

Reduce funds to reflect an adjustment in the employer share of the Teachers Retirement System from 21.14% 6.1 to 19.06%.

State General Funds

Reduce funds for the Georgia Technology Authority administrative fee for GETS contract management. 6.2

State General Funds

Increase funds for merit-based pay adjustments, employee recruitment, or retention initiatives effective July 1, 6.3 2020.

State General Funds

(\$3,160)

\$48,795

(\$3,996)

(\$1,325)

Governor

\$344,597

\$0

| HB 793 (FY 2021G) - Fiscal Mgmnt and Gen Govrnmnt  | Governor     | House       |
|--|--------------|-------------|
| 6.4 Reduce one-time funds for a lactation space.   |              |             |
| State General Funds  |              | (\$13,000)  |
| 6.5 Increase funds for operations for 2021 Special Session for redistricting.                      |              |             |
| State General Funds  |              | \$80,102    |
| 6.100 Ancillary Activities   | Appropriatio | on (HB 793) |
| The purpose of this appropriation is to provide services for the legislative branch of government. |              |             |
| TOTAL STATE FUNDS  | \$7,792,145  | \$7,900,886 |
| State General Funds  | \$7,792,145  | \$7,900,886 |
| TOTAL PUBLIC FUNDS   | \$7,792,145  | \$7,900,886 |

### Legislative Fiscal Office

The purpose of this appropriation is to act as the bookkeeper-comptroller for the legislative branch of government and maintain an account of legislative expenditures and commitments.

|                     | Program Overview      |     |
|---------------------|-----------------------|-----|
|                     | Continuation Budg     | get |
| TOTAL STATE FUNDS   | \$1,439,948 \$1,439,  | 948 |
| State General Funds | \$1,439,948 \$1,439,5 | 948 |
| TOTAL PUBLIC FUNDS  | \$1,439,948 \$1,439,  | 948 |

**7.1** Increase funds for merit-based pay adjustments, employee recruitment, or retention initiatives effective July 1, 2020.

State General Funds

**7.2** Realize operating efficiencies and utilize existing funds to support the 2021 Special Session for redistricting. (H:YES)

State General Funds

| 7.100 Legislative Fiscal Office  | Appropriatio           | n (HB 793)    |
|--|------------------------|---------------|
| The purpose of this appropriation is to act as the bookkeeper-comptroller for the legislative branch of ge | overnment and maintain | an account of |
| legislative expenditures and commitments.  |                        |               |
| TOTAL STATE FUNDS  | \$1,439,948            | \$1,459,571   |
| State General Funds  | \$1,439,948            | \$1,459,571   |
| TOTAL PUBLIC FUNDS   | \$1,439,948            | \$1,459,571   |

### **Office of Legislative Counsel**

The purpose of this appropriation is to provide bill-drafting services, advice and counsel for members of the General Assembly.

|                         | Program Overview        | Program Overview           |  |
|-------------------------|-------------------------|----------------------------|--|
|                         | Continuation Budge      | <b>Continuation Budget</b> |  |
| TOTAL STATE FUNDS       | \$4,904,463 \$4,904,463 | 3                          |  |
| State General Funds     | \$4,904,463 \$4,904,463 | 3                          |  |
| TOTAL AGENCY FUNDS      | \$163,097 \$163,097     | 7                          |  |
| Reserved Fund Balances  | \$163,097 \$163,097     | 7                          |  |
| Agency Funds Prior Year | \$163,097 \$163,097     | 7                          |  |
| TOTAL PUBLIC FUNDS      | \$5,067,560 \$5,067,560 | C                          |  |

**8.1** Increase funds for merit-based pay adjustments, employee recruitment, or retention initiatives effective July 1, 2020.

State General Funds

**8.2** Realize operating efficiencies and utilize existing funds to support the 2021 Special Session for redistricting. (H:YES)

State General Funds

| 8.100 Office of Legislative Counsel   | Appropriation | n (HB 793)  |
|---|---------------|-------------|
| The purpose of this appropriation is to provide bill-drafting services, advice and counsel for members of the General Assembly. |               |             |
| TOTAL STATE FUNDS   | \$4,904,463   | \$4,995,275 |
| State General Funds   | \$4,904,463   | \$4,995,275 |

\$0

\$19,623

\$90,812

| HB 793 (FY 2021G) - Fiscal Mgmnt and Gen Govrnmnt |             |             |
|---|-------------|-------------|
| TOTAL AGENCY FUNDS                                | \$163,097   | \$163,097   |
| Reserved Fund Balances                            | \$163,097   | \$163,097   |
| Agency Funds Prior Year                           | \$163,097   | \$163,097   |
| TOTAL PUBLIC FUNDS                                | \$5,067,560 | \$5,158,372 |

# Section 4: Audits and Accounts, Department of

### Audit and Assurance Services

The purpose of this appropriation is to provide audit and assurance services for State Agencies, Authorities, Commissions, Bureaus, and higher education systems to facilitate Auditor's reports for the State of Georgia Comprehensive Annual Financial Report, the State of Georgia Single Audit Report, and the State of Georgia Budgetary Compliance Report; to conduct audits of public school systems in Georgia; to perform special examinations and investigations; to conduct performance audits and evaluations at the request of the General Assembly; to conduct reviews of audits reports conducted by other independent auditors of local governments and non-profit organizations contracting with the State; to audit Medicaid provider claims; and to provide state financial information online to promote transparency in government.

### **Program Overview**

**Summary of Activities:** Conducts financial, compliance, performance, and IT risk audits for state-funded programs and activities. The Financial Audit Division audits statewide reports such as the Comprehensive Annual Financial Report and the Statewide Single Audit Report, performs financial audits, federal compliance audits, and agreed-upon audit procedures on entities that comprise the state reporting entity including state agencies, state colleges and universities, and technical colleges, and performs financial and federal compliance audits of local education agencies. Additionally, this division reviews the financial reports of non-profits conducting business with the State as well as local governments including counties, consolidated governments, municipalities, and regional commissions. The Performance Audit Division assesses the efficiency and effectiveness of state-funded programs and activities and the Technology and Risk Assurance Division conducts IT audits to assess potential IT risk for the State.

Location: Main offices in Atlanta. Education Audit Division regional offices located in Athens, Augusta, Calhoun, Douglas, Leesburg, Macon, Statesboro, and Villa Rica.

**Timing:** The audit of the Comprehensive Annual Financial Report is due December 31st of each year and the Statewide Single Audit is due 60 days after the release of the CAFR. Many of the engagements completed by the Performance Audit Division are at the request of the House and Senate Appropriations Committees. We target release for many of the reports just prior to the start of the Legislative Session.

|                             | Continuat    | Continuation Budget |  |
|-----------------------------|--------------|---------------------|--|
| TOTAL STATE FUNDS           | \$31,100,551 | \$31,100,551        |  |
| State General Funds         | \$31,100,551 | \$31,100,551        |  |
| TOTAL AGENCY FUNDS          | \$150,000    | \$150,000           |  |
| Intergovernmental Transfers | \$150,000    | \$150,000           |  |
| Audit Billing Fees          | \$150,000    | \$150,000           |  |
| TOTAL PUBLIC FUNDS          | \$31,250,551 | \$31,250,551        |  |
|                             |              |                     |  |

9.1 Increase funds for one-time funding to update information technology equipment.

State General Funds

**9.2** Increase funds for merit-based pay adjustments, employee recruitment, or retention initiatives effective July 1, 2020.

State General Funds

### **9.3** Eliminate funds for one-time funding for an outside consultant.

State General Funds

## 9.100 Audit and Assurance Services

The purpose of this appropriation is to provide audit and assurance services for State Agencies, Authorities, Commissions, Bureaus, and higher education systems to facilitate Auditor's reports for the State of Georgia Comprehensive Annual Financial Report, the State of Georgia Single Audit Report, and the State of Georgia Budgetary Compliance Report; to conduct audits of public school systems in Georgia; to perform special examinations and investigations; to conduct performance audits and evaluations at the request of the General Assembly; to conduct reviews of audits reports conducted by other independent auditors of local governments and non-profit organizations contracting with the State; to audit Medicaid provider claims; and to provide state financial information online to promote transparency in government

| dual medical provider claims, and to provide state jindicial information online to promote transparency in government. |              |              |
|--|--------------|--------------|
| TOTAL STATE FUNDS  | \$31,495,516 | \$31,960,202 |
| State General Funds  | \$31,495,516 | \$31,960,202 |
| TOTAL AGENCY FUNDS   | \$150,000    | \$150,000    |
| Intergovernmental Transfers  | \$150,000    | \$150,000    |
| Audit Billing Fees   | \$150,000    | \$150,000    |
| TOTAL PUBLIC FUNDS   | \$31,645,516 | \$32,110,202 |
|  |              |              |

## **Departmental Administration (DOAA)**

The purpose of this appropriation is to provide administrative support to all Department programs.

\$394,965

Appropriation (HB 793)

(\$10,000)

\$474,686

\$394,965

Summary of Activities: The Department's Administrative Division manages internal financial and human resources functions, and prepares and updates general policies and procedures. Financial responsibilities include budget preparation and provision of accounting services, payroll, purchasing, and contract administration. Human resources activities include benefits administration, new employee orientation, maintenance of personnel records, and office management. The Professional Standards and Practices Division implements agency-wide policies and procedures that promote adherence to best practices and professional standards. Additionally, the Information Technology Division manages the Department's computer network, hardware and software, and technical assistance to agency personnel. Location: 270 Washington St. Atlanta, Georgia

| TOTAL   | STATE FUNDS  | \$2,650,499          | \$2,650,499    |
|---------|--|----------------------|----------------|
| State   | e General Funds  | \$2,650,499          | \$2,650,499    |
| TOTAL   | PUBLIC FUNDS   | \$2,650,499          | \$2,650,499    |
| 10.1    | Increase funds for one-time funding to update information technology equipment   |                      |                |
| State ( | General Funds  | \$22,680             | \$22,680       |
| 10.2    | Reduce funds for the Georgia Technology Authority administrative fee for GETS co | ontract managem      | ent.           |
| State ( | General Funds  |                      | (\$946)        |
| 10.3    | Increase funds for merit-based pay adjustments, employee recruitment, or retent  | ion initiatives effe | ective July 1, |

2020. State General Funds

| 10.100 Departmental Administration (DOAA)  | Appropriation (HB 793) |             |
|--|------------------------|-------------|
| The purpose of this appropriation is to provide administrative support to all Department programs. |                        |             |
| TOTAL STATE FUNDS  | \$2,673,179            | \$2,710,276 |
| State General Funds  | \$2,673,179            | \$2,710,276 |
| TOTAL PUBLIC FUNDS   | \$2,673,179            | \$2,710,276 |
|  |                        |             |

## **Immigration Enforcement Review Board**

The purpose of this appropriation is to reimburse members of the Immigration Enforcement Review Board for expenses incurred in connection with the investigation and review of complaints alleging failure of public agencies or employees to properly adhere to federal and state laws related to the federal work authorization program E-Verify.

|         |  | Program     | Overview   |
|---------|--|-------------|------------|
| with th | <b>ary of Activities:</b> [01/2020 - DOAA indicated that IERB program has been eliminated.] Any legal Geo<br>ne IERB if they feel that a public agency or employee is not complying with eligibility status provision<br>. The Board reviews compliance and can impose fines or other sanctions. | • ·         |            |
| Locatio | on: Main office at 270 Washington St.; meetings held in the Coverdell Legislative Office Building (CL  | OB)         |            |
| Timing  | : Quarterly board meetings   |             |            |
|         |  | Continuatio | on Budget  |
| TOTAL   | STATE FUNDS  | \$20,000    | \$20,000   |
| State   | e General Funds  | \$20,000    | \$20,000   |
| TOTAL   | PUBLIC FUNDS   | \$20,000    | \$20,000   |
| 11.1    | Eliminate funds for the Immigration Enforcement Review Board per HB553 (2019   | Session).   |            |
| State C | General Funds  | (\$20,000)  | (\$20,000) |

### **Legislative Services**

The purpose of this appropriation is to analyze proposed legislation affecting state retirement systems for fiscal impact and review actuarial investigations and to prepare fiscal notes upon request on other legislation having a significant impact on state revenues and/or expenditures.

### **Program Overview**

Summary of Activities: Provide the Legislature with financial information regarding retirement legislation and other bills under consideration by the General Assembly. Legislative Services analyzes certain legislation to prepare fiscal notes that summarize the anticipated fiscal impact. This program also includes pass-through funds for GSU to prepare the tax expenditure report that is included in the Governor's Budget Report each year.

Location: 270 Washington St. Atlanta, Georgia

Timing: Peak workload during legislative session

**Continuation Budget** 

\$38,043

### **Program Overview**

| Continuatio | n Budget               |  |
|-------------|------------------------|--|
| \$276,600   | \$276,600              |  |
| \$276,600   | \$276,600              |  |
| \$276,600   | \$276,600              |  |
|             | \$276,600<br>\$276,600 |  |

### 12.100 Legislative Services

The purpose of this appropriation is to analyze proposed legislation affecting state retirement systems for fiscal impact and review actuarial<br/>investigations and to prepare fiscal notes upon request on other legislation having a significant impact on state revenues and/or expenditures.TOTAL STATE FUNDS\$276,600\$276,600State General Funds\$276,600\$276,600TOTAL PUBLIC FUNDS\$276,600\$276,600

### Statewide Equalized Adjusted Property Tax Digest

HB 793 (FY 2021G) - Fiscal Mgmnt and Gen Govrnmnt

The purpose of this appropriation is to establish an equalized adjusted property tax digest for each county and for the State as a whole for use in allocating state funds for public school systems; to provide the Revenue Commissioner statistical data regarding county Tax Assessor compliance with requirements for both uniformity of assessment and level of assessment; and to establish the appropriate level of assessment for centrally assessed public utility companies.

Program Overview

Governor

Appropriation (HB 793)

Summary of Activities: Reviews validated property sales and conducts annual appraisals to determine the ratio of assessed value of property to its sales price. This review ensures that property is being assessed equitably within classes of property, between classes of property, and between counties. These efforts result in the preparation and issuance of the equalized adjusted property tax digests.

Location: 270 Washington St. Atlanta, Georgia

Timing: By law, ratio study reports must be issued no later than November 15th of each year.

**Noteworthy:** The program's primary purpose is to provide the State Department of Education and the Office of Planning and Budget with the data necessary to calculate Quality Basic Education (QBE) of the local 5 mill share and equalized grants for counties with low property tax bases.

|   | Continuat                    | ion Budget      |
|---|------------------------------|-----------------|
| TOTAL STATE FUNDS   | \$2,607,855                  | \$2,607,855     |
| State General Funds   | \$2,607,855                  | \$2,607,855     |
| TOTAL PUBLIC FUNDS  | \$2,607,855                  | \$2,607,855     |
| <b>13.1</b> Increase funds for one-time funding to update information technology equip                  | ment.                        |                 |
| State General Funds   | \$32,355                     | \$32,355        |
| <b>13.2</b> Increase funds for merit-based pay adjustments, employee recruitment, or re 2020.           | etention initiatives effe    | ective July 1,  |
| State General Funds   |                              | \$41,147        |
| <b>13.3</b> Eliminate funds for one appraiser position.   |                              |                 |
| State General Funds   |                              | (\$97,128)      |
| 13.100 Statewide Equalized Adjusted Property Tax Digest   | Appropriatio                 | on (HB 793)     |
| The purpose of this appropriation is to establish an equalized adjusted property tax digest for each co | ounty and for the State as a | a whole for use |

in allocating state funds for public school systems; to provide the Revenue Commissioner statistical data regarding county Tax Assessor compliance with requirements for both uniformity of assessment and level of assessment; and to establish the appropriate level of assessment for centrally assessed public utility companies.

| TOTAL STATE FUNDS   | \$2,640,210 | Ş2,584,229  |
|---------------------|-------------|-------------|
| State General Funds | \$2,640,210 | \$2,584,229 |
| TOTAL PUBLIC FUNDS  | \$2,640,210 | \$2,584,229 |
|                     |             |             |

# Section 11: Accounting Office, State

### Administration (SAO)

The purpose of this appropriation is to provide administrative support to all department programs.

#### **Program Overview**

Summary of Activities: The Administration program provides support and direction to the constituent programs of the State Accounting Office.

Location: 200 Piedmont Avenue SE, Suite 1604, West Tower, Atlanta, GA 30334

Governo

\$292

\$292

\$3,030

Fund Sources: This program is mostly funded with Accounting System Assessments (TeamWorks billings) paid by other state entities for TeamWorks and accounting support.

**Noteworthy:** In FY 2017 the State Accounting Office program was divided into the current programs. Prior to FY 2017 there was only one program and the attached agencies (Georgia State Board of Accountancy, and Georgia Government Transparency and Campaign Finance Commission).

|  | <b>Continuation Budget</b> |             |
|--|----------------------------|-------------|
| TOTAL STATE FUNDS                      | \$347,259                  | \$347,259   |
| State General Funds                    | \$347,259                  | \$347,259   |
| TOTAL INTRA-STATE GOVERNMENT TRANSFERS | \$913,372                  | \$913,372   |
| State Funds Transfers                  | \$913,372                  | \$913,372   |
| Accounting System Assessments          | \$913,372                  | \$913,372   |
| TOTAL PUBLIC FUNDS                     | \$1,260,631                | \$1,260,631 |

# **31.1** Increase funds to reflect an adjustment to cyber security insurance premiums for the Department of Administrative Services.

State General Funds

**31.2** Reduce funds for the Georgia Technology Authority administrative fee for GETS contract management.State General Funds(\$1,084)

**31.3** Reduce funds for contracts to reflect the elimination of shared consulting services.State General Funds(\$48,067)(\$48,067)(\$48,067)

**31.4** Increase funds for merit-based pay adjustments, employee recruitment, or retention initiatives effective July 1, 2020.

State General Funds

| 31.100 Administration (SAO)  | Appropriation (HB 7 |             |
|--|---------------------|-------------|
| The purpose of this appropriation is to provide administrative support to all department programs. |                     |             |
| TOTAL STATE FUNDS  | \$298,400           | \$301,430   |
| State General Funds  | \$298,400           | \$301,430   |
| TOTAL INTRA-STATE GOVERNMENT TRANSFERS   | \$913,372           | \$913,372   |
| State Funds Transfers  | \$913,372           | \$913,372   |
| Accounting System Assessments  | \$913,372           | \$913,372   |
| TOTAL PUBLIC FUNDS   | \$1,211,772         | \$1,214,802 |
|  | .,,,                | .,,,        |

### **Financial Systems**

The purpose of this appropriation is to operate, support, monitor, and improve the State's enterprise financial accounting, payroll, and human capital management systems.

|   |         |         | Program ( | Overview |
|---|---------|---------|-----------|----------|
| Performance Measures:   | FY 2016 | FY 2017 | FY 2018   | FY 2019  |
| Customers/users supported by Human Capital Management (HCM)           | 82,835  | 79,976  | 82,462    | 81,635   |
| Customers supported by Financials                                     | 66,666  | 71,499  | 75,701    | 80,619   |
| Customer support tickets generated                                    | 58,763  | 56,337  | 51,014    | 66,097   |
| Customer support tickets closed                                       | 58,537  | 56,221  | 50,552    | 65,933   |
| Financial issues responded to, diagnosed, and resolved within Service | 99.0%   | 99.9%   | 99.0%     | 98.0%    |
| Level Agreement parameters  |         |         |           |          |
| Human Capital Management issues responded to, diagnosed, and          | 94.0%   | 97.9%   | 99.0%     | 98.0%    |
| resolved within Service Level Agreement parameters                    |         |         |           |          |

**Summary of Activities:** Maintains, operates, monitors and supports TeamWorks (PeopleSoft), the state's enterprise wide accounting system, and assists with the use of the system. Performs accounting transaction processing on behalf of other state agencies. Provides payroll processing. Manages the state's accounting, payroll, and human capital systems, and develops processes and systems to improve accountability and enhance efficiency for disbursement of funds and management of accounts payable, including the manner in which disbursements shall be made. Also develops systems to improve collections of accounts receivable.

Location: 200 Piedmont Avenue SE, Suite 1604, West Tower, Atlanta, GA 30334

**Fund Sources:** This program is mostly funded with Accounting System Assessments (TeamWorks billings) paid by other state entities for TeamWorks and accounting support.

**Noteworthy:** In FY 2017 the State Accounting Office program was divided into the current programs. Prior to FY 2017 there was only one program and the attached agencies (Georgia State Board of Accountancy, and Georgia Government Transparency and Campaign Finance Commission).

|  | Continuat    | <b>Continuation Budget</b> |  |
|--|--------------|----------------------------|--|
| TOTAL STATE FUNDS                      | \$164,000    | \$164,000                  |  |
| State General Funds                    | \$164,000    | \$164,000                  |  |
| TOTAL INTRA-STATE GOVERNMENT TRANSFERS | \$19,145,774 | \$19,145,774               |  |

| HB 793 (FY 2021G) - Fiscal Mgmnt and Gen Govrnmnt      | Governor                     | House                        |
|--|------------------------------|------------------------------|
| State Funds Transfers<br>Accounting System Assessments | \$19,145,774<br>\$19,145,774 | \$19,145,774<br>\$19,145,774 |
| TOTAL PUBLIC FUNDS                                     | \$19,309,774                 | \$19,309,774                 |

# 32.100 Financial Systems Appropriation (HB 793)

The purpose of this appropriation is to operate, support, monitor, and improve the State's enterprise financial accounting, payroll, and human capital management systems.

| TOTAL STATE FUNDS                      | \$164,000    | \$164,000    |
|--|--------------|--------------|
| State General Funds                    | \$164,000    | \$164,000    |
| TOTAL INTRA-STATE GOVERNMENT TRANSFERS | \$19,145,774 | \$19,145,774 |
| State Funds Transfers                  | \$19,145,774 | \$19,145,774 |
| Accounting System Assessments          | \$19,145,774 | \$19,145,774 |
| TOTAL PUBLIC FUNDS                     | \$19,309,774 | \$19,309,774 |
|  |              |              |

### **Shared Services**

The purpose of this appropriation is to support client agencies in processing payroll and other financial transactions and to implement and support the Statewide Travel Consolidation Program.

|   |         |         | Program Ov | verview |
|---|---------|---------|------------|---------|
| Performance Measures:   | FY 2016 | FY 2017 | FY 2018    | FY 2019 |
| Agencies participating in Payroll Shared Services Center (PSSC) | 13      | 14      | 16         | 17      |
| Employees paid through Payroll Shared Services Center (PSSC)    | 4,208   | 5,762   | 7,168      | 9,369   |
| Agencies participating in Concur                                | 37      | 61      | 63         | 63      |
| Travel reimbursements processed                                 | 108,697 | 125,833 | 137,879    | 144,020 |
|   |         |         |            |         |

Summary of Activities: Administers the state's accounting and payroll shared services center. Also oversees the state's TeamWorks travel and expense (TTE) system and administers support to over sixty agencies or entities for travel and expense reimbursements.

Location: 200 Piedmont Avenue SE, Suite 1604, West Tower, Atlanta, GA 30334

**Fund Sources:** This program is mostly funded with assessments collected from agencies supported by the shared services center and Accounting System Assessments (TeamWorks billings) paid by other state entities for TeamWorks and accounting support.

**Noteworthy:** In FY 2017 the State Accounting Office program was divided into the current programs. Prior to FY 2017 there was only one program and the attached agencies (Georgia State Board of Accountancy, and Georgia Government Transparency and Campaign Finance Commission).

|  | Continuati  | on Budget   |
|--|-------------|-------------|
| TOTAL STATE FUNDS                      | \$866,130   | \$866,130   |
| State General Funds                    | \$866,130   | \$866,130   |
| TOTAL INTRA-STATE GOVERNMENT TRANSFERS | \$1,831,542 | \$1,831,542 |
| State Funds Transfers                  | \$1,831,542 | \$1,831,542 |
| Accounting System Assessments          | \$1,271,506 | \$1,271,506 |
| Agency to Agency Contracts             | \$560,036   | \$560,036   |
| TOTAL PUBLIC FUNDS                     | \$2,697,672 | \$2,697,672 |

**33.1** *Reduce funds for the Georgia Technology Authority administrative fee for GETS contract management.* 

State General Funds

**33.2** Reduce funds for personnel for one vacant position. (H:Reduce funds to reflect the Governor's intent to eliminate one vacant accounts receivable position)

State General Funds

**33.3** Increase funds for merit-based pay adjustments, employee recruitment, or retention initiatives effective July 1, 2020.

State General Funds

| 33.100 Shared Services   | Appropriation (HB 793) |             |  |
|--|------------------------|-------------|--|
| The purpose of this appropriation is to support client agencies in processing payroll and other financial transactions and to implement and<br>support the Statewide Travel Consolidation Program. |                        |             |  |
| TOTAL STATE FUNDS  | \$794,493              | \$800,432   |  |
| State General Funds  | \$794,493              | \$800,432   |  |
| TOTAL INTRA-STATE GOVERNMENT TRANSFERS   | \$1,831,542            | \$1,831,542 |  |
| State Funds Transfers  | \$1,831,542            | \$1,831,542 |  |
| Accounting System Assessments  | \$1,271,506            | \$1,271,506 |  |
| Agency to Agency Contracts   | \$560,036              | \$560,036   |  |
| TOTAL PUBLIC FUNDS   | \$2,626,035            | \$2,631,974 |  |

(\$5,771)

(\$65,866)

(\$5,771)

(\$65,866)

\$5,939

## Statewide Accounting and Reporting

The purpose of this appropriation is to provide financial reporting, accounting policy, business process improvement, and compliance with state and federal fiscal reporting requirements.

|   |         |         | Program ( | Overview |
|---|---------|---------|-----------|----------|
| Performance Measures:   | FY 2016 | FY 2017 | FY 2018   | FY 2019  |
| Days from prior fiscal year end to publish the Comprehensive Annual | 192     | 183     | 181       | 202      |
| Financial Report (CAFR)   |         |         |           |          |
| Days from prior fiscal year end to publish the Budgetary Compliance | 143     | 137     | 144       | 125      |
| Report (BCR)  |         |         |           |          |
| Submit Annual Schedule of Expenditures of Federal Awards within 60  | 1       | 1       | 1         | 1        |
| days of Comprehensive Annual Financial Report (1=Meet; 2=Did Not    |         |         |           |          |
| Meet)   |         |         |           |          |

**Summary of Activities:** Prescribes state-wide accounting policies, procedures and practices. Prepares the state's annual audited financial statements, Comprehensive Annual Financial Report (CAFR), Budgetary Compliance Report (BCR), and other statewide financial information. Also negotiates the state's Statewide Cost Allocation Plan (SWCAP) with the federal government for central services indirect cost allocation to federal funds.

Location: 200 Piedmont Avenue SE, Suite 1604, West Tower, Atlanta, GA 30334

Timing: Annual release of CAFR prior to December 31 and BCR between Thanksgiving and the New Year.

|  | Continuati  | <b>Continuation Budget</b> |  |
|--|-------------|----------------------------|--|
| TOTAL STATE FUNDS                      | \$2,637,620 | \$2,637,620                |  |
| State General Funds                    | \$2,637,620 | \$2,637,620                |  |
| TOTAL INTRA-STATE GOVERNMENT TRANSFERS | \$134,757   | \$134,757                  |  |
| State Funds Transfers                  | \$134,757   | \$134,757                  |  |
| Accounting System Assessments          | \$134,757   | \$134,757                  |  |
| TOTAL PUBLIC FUNDS                     | \$2,772,377 | \$2,772,377                |  |

**34.1** *Reduce funds for the Georgia Technology Authority administrative fee for GETS contract management.* 

State General Funds

**34.2** *Reduce funds for personnel for one position. (H:Reduce funds to reflect the Governor's intent to eliminate one position)* 

State General Funds

**34.3** Increase funds for merit-based pay adjustments, employee recruitment, or retention initiatives effective July 1, 2020.

State General Funds

| 34.100 Statewide Accounting and Reporting  | Appropriatio | n (HB 793)  |
|--|--------------|-------------|
| The purpose of this appropriation is to provide financial reporting, accounting policy, business process improvement, and compliance w |              |             |
| state and federal fiscal reporting requirements.   |              |             |
| TOTAL STATE FUNDS  | \$2,487,552  | \$2,532,638 |
| State General Funds  | \$2,487,552  | \$2,532,638 |
| TOTAL INTRA-STATE GOVERNMENT TRANSFERS   | \$134,757    | \$134,757   |
| State Funds Transfers  | \$134,757    | \$134,757   |
| Accounting System Assessments  | \$134,757    | \$134,757   |
| TOTAL PUBLIC FUNDS   | \$2,622,309  | \$2,667,395 |
|  |              |             |

### Government Transparency and Campaign Finance Commission, Georgia

The purpose of this appropriation is to protect the integrity of the democratic process and ensure compliance by candidates, public officials, non-candidate campaign committees, lobbyists and vendors with Georgia's Campaign and Financial Disclosure requirements.

|  |         |         | Program ( | Overview |
|--|---------|---------|-----------|----------|
| Performance Measures:                          | FY 2016 | FY 2017 | FY 2018   | FY 2019  |
| Number of existing cases on July 1             | 227     | 263     | 378       | 380      |
| Number of complaints received                  | 93      | 38      | 85        | 56       |
| Number of action initiated by Commission staff | 13      | 159     | 49        | 48       |
| Number of cases resolved under 2 years old     | 49      | 23      | 74        | 56       |
| Number of cases resolved older than 2 years    | 21      | 59      | 20        | 6        |

**Summary of Activities:** The Government Transparency and Campaign Finance Commission (GTCFC) gathers, publishes, and audits campaign finance reports for all Georgia candidates for public office and publishes lobbyist spending reports. Commission staff investigates potential reporting violations and resolves complaints filed by the public or initiated by the Commission itself. GTCFC also offers educational sessions about proper financial reporting required by the Georgia Government Transparency and Campaign Finance Act.

Page 9 of 41

Location: 200 Piedmont Avenue SE, Suite 1416, West Tower, Atlanta, GA 30334

Noteworthy: Formerly known as the State Ethics Commission

Govern

(\$14,746)

(\$135,322)

(\$14,746)

(\$135.322)

\$45,086

| HB 79             | 93 (FY 2021G) - Fiscal Mgmnt and Gen Govrnmnt   | Governor                   | House          |
|-------------------|---|----------------------------|----------------|
|                   |   | Continuat                  | ion Budget     |
| TOTAL             | STATE FUNDS   | \$2,349,687                | \$2,349,687    |
|                   | e General Funds   | \$2,349,687                | \$2,349,687    |
| TOTAL             | PUBLIC FUNDS  | \$2,349,687                | \$2,349,687    |
| 35.1              | Reduce funds to reflect an adjustment to cyber security insurance premium.<br>Administrative Services.                                    | s for the Department oj    | f              |
| State G           | General Funds   | (\$2,886)                  | (\$2,886)      |
| 35.2              | Increase funds to provide a \$1,000 pay raise to full-time, regular employees<br>less.  | s with current salaries o  | of \$40,000 or |
| State G           | General Funds   | \$4,857                    | \$0            |
| 35.3              | Reduce funds for personnel to reflect the realignment of duties.  |                            |                |
| State G           | General Funds   | (\$64,019)                 | \$0            |
| 35.4              | Reduce funds for contracts to reflect the elimination of third party informat   | ion technology support     |                |
| State G           | General Funds   | (\$68,013)                 | (\$68,013)     |
| 35.5              | Reduce funds for personnel for one vacant position. (H:Reduce funds to reflection eliminate one vacant administrative assistant position) | ect the Governor's inte    | nt to          |
| State G           | General Funds   | (\$49,689)                 | (\$49,689)     |
| 35.6              | Increase funds for merit-based pay adjustments, employee recruitment, or 2020.  | retention initiatives effo | ective July 1, |
| State G           | General Funds   |                            | \$30,678       |
| 35.7              | Increase funds for two auditors, one administrative financial assistant, and  | one training position.     |                |
| State G           | General Funds   |                            | \$380,809      |
| <mark>35.1</mark> | 00 Government Transparency and Campaign Finance   | Appropriatio               | on (HB 793)    |
|                   | Commission, Georgia   |                            |                |

| The purpose of this appropriation is to protect the integrity of the democratic process and ensure compliance by candidates, public officials, |             |             |  |  |
|--|-------------|-------------|--|--|
| non-candidate campaign committees, lobbyists and vendors with Georgia's Campaign and Financial Disclosure requirements.                        |             |             |  |  |
| TOTAL STATE FUNDS  | \$2,169,937 | \$2,640,586 |  |  |
| State General Funds  | \$2,169,937 | \$2,640,586 |  |  |
| TOTAL PUBLIC FUNDS   | \$2,169,937 | \$2,640,586 |  |  |
|  |             |             |  |  |

### **Georgia State Board of Accountancy**

The purpose of this appropriation is to protect public financial, fiscal, and economic interests by licensing certified public accountants and public accountancy firms; regulating public accountancy practices; and investigating complaints and taking appropriate legal and disciplinary actions when warranted.

|                                   |         |         | Progran | n Overview |
|-----------------------------------|---------|---------|---------|------------|
| Performance Measures:             | FY 2016 | FY 2017 | FY 2018 | FY 2019    |
| Individual CPA renewals processed | 19,237  | 194     | 19,773  | 278        |
| CPA firm renewals processed       | 1,301   | 496     | 1,422   | 443        |

Summary of Activities: Licenses certified public accountants (CPAs) and public accountancy firms; regulates public accounting best practices; investigates complaints against CPAs or firms in Georgia; and takes appropriate legal and disciplinary actions regarding complaints.

Timing: All individual CPA licenses expire on December 31 of each odd-numbered year. All Firm licenses expire on June 30 of each evennumbered year.

**Noteworthy:** Moved from the Secretary of State's Professional Licensing Boards program to SAO as an attached agency in FY 2015.

|                     | Continuatio | Continuation Budget |  |
|---------------------|-------------|---------------------|--|
| TOTAL STATE FUNDS   | \$815,064   | \$815,064           |  |
| State General Funds | \$815,064   | \$815,064           |  |
| TOTAL PUBLIC FUNDS  | \$815,064   | \$815,064           |  |

**36.1** *Reduce funds for the Georgia Technology Authority administrative fee for GETS contract management.* 

(\$3,448) (\$3,448)

\$0

**36.2** Increase funds to provide a \$1,000 pay raise to full-time, regular employees with current salaries of \$40,000 or less.

State General Funds

State General Funds

\$1,619

| 36.3  | Reduce funds for contracts to align the number of audits performed by third part  | y support.   |                            |
|---|---|--|----------------------------|
| State G                                     | Seneral Funds   | (\$48,904)   | (\$48,904)                 |
| 36.4  | Increase funds for merit-based pay adjustments, employee recruitment, or retent<br>2020.  | tion initiatives effec                             | tive July 1,               |
| State G                                     | General Funds   |  | \$9,505                    |
|   |   |  |                            |
| 20 10                                       | 20 Cookie State Roand of Associations   | Annenniation                                       |                            |
| <mark>36.1</mark>                           | 00 Georgia State Board of Accountancy   | Appropriation                                      | <mark>ו (HB 793)</mark>    |
|   | <b>D0 Georgia State Board of Accountancy</b><br>rpose of this appropriation is to protect public financial, fiscal, and economic interests by licensing c   |  | • •                        |
| The pu<br>public                            | · · ·   | ertified public account                            | ants and                   |
| The pu<br>public<br>actions                 | rpose of this appropriation is to protect public financial, fiscal, and economic interests by licensing c<br>accountancy firms; regulating public accountancy practices; and investigating complaints and taking                    | ertified public account                            | ants and                   |
| The pu<br>public<br>actions<br><b>TOTAL</b> | rpose of this appropriation is to protect public financial, fiscal, and economic interests by licensing c<br>accountancy firms; regulating public accountancy practices; and investigating complaints and taking<br>when warranted. | ertified public account<br>g appropriate legal and | ants and<br>d disciplinary |

# Section 12: Administrative Services, Department of

### **Departmental Administration (DOAS)**

HB 793 (FY 2021G) - Fiscal Mgmnt and Gen Govrnmnt

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The purpose of this appropriation is to provide administrative support to all department programs.

|   |         |         | Program | Overview |
|---|---------|---------|---------|----------|
| Performance Measures:   | FY 2016 | FY 2017 | FY 2018 | FY 2019  |
| Number of enterprise-wide contract award protests                     | 72      | 63      | 84      | 61       |
| Number of training opportunities offered to employees                 | 32      | 55      | 31      | 4,035    |
| Percentage of employees successfully completing training/professional | 56.00%  | 32.00%  | 100.00% | 100.00%  |
| development   |         |         |         |          |
| Number of service center tickets                                      | 55,359  | 31,191  | 31,408  | 70,757   |
| Percent of successfully resolved tickets                              | 100.00% | 100.00% | 100.00% | 100.00%  |
| Number of audit findings  | N/A     | N/A     | N/A     | 0        |
| Agency turnover rate  | 20.00%  | 22.90%  | 19.00%  | 19.10%   |
| Number of payments processed  | 4,859   | 4,928   | 5,467   | 5,679    |
| Percentage of payments processed electronically                       | 95.70%  | 98.00%  | 94.00%  | 90.42%   |

Summary of Activities: Manages and oversees the department as well as support services such as human resources, information technology, and communications. Additionally, Legal Services reviews program compliance and liability while Fiscal Services coordinates budgeting and program accounting.

|  | Continuati  | ion Budget  |
|--|-------------|-------------|
| TOTAL STATE FUNDS                                      | \$0         | \$0         |
| State General Funds                                    | \$0         | \$0         |
| TOTAL AGENCY FUNDS                                     | \$3,600,241 | \$3,600,241 |
| Intergovernmental Transfers                            | \$126,452   | \$126,452   |
| Authority/Local Government Payments to State Agencies  | \$126,452   | \$126,452   |
| Rebates, Refunds, and Reimbursements                   | \$2,923,623 | \$2,923,623 |
| Purchasing Card Rebates per OCGA50-5-51                | \$2,575,384 | \$2,575,384 |
| Rebates from Vehicle Maintenance and Gas Contracts     | \$348,239   | \$348,239   |
| Sales and Services                                     | \$550,166   | \$550,166   |
| Sales and Services Not Itemized                        | \$109,901   | \$109,901   |
| Surplus Property Sales per OCGA50-5-141                | \$440,265   | \$440,265   |
| TOTAL INTRA-STATE GOVERNMENT TRANSFERS                 | \$3,020,283 | \$3,020,283 |
| State Funds Transfers                                  | \$3,020,283 | \$3,020,283 |
| Administrative Fees from the Self Insurance Trust Fund | \$1,537,948 | \$1,537,948 |
| Merit System Assessments                               | \$1,482,335 | \$1,482,335 |
| TOTAL PUBLIC FUNDS                                     | \$6,620,524 | \$6,620,524 |

| 38.100 Departmental Administration (DOAS)  | Appropriatio | on (HB 793) |
|--|--------------|-------------|
| The purpose of this appropriation is to provide administrative support to all department programs. |              |             |
| TOTAL AGENCY FUNDS   | \$3,600,241  | \$3,600,241 |
| Intergovernmental Transfers  | \$126,452    | \$126,452   |
| Authority/Local Government Payments to State Agencies  | \$126,452    | \$126,452   |
| Rebates, Refunds, and Reimbursements   | \$2,923,623  | \$2,923,623 |
| Purchasing Card Rebates per OCGA50-5-51  | \$2,575,384  | \$2,575,384 |
| Rebates from Vehicle Maintenance and Gas Contracts   | \$348,239    | \$348,239   |
| Sales and Services   | \$550,166    | \$550,166   |
| Sales and Services Not Itemized  | \$109,901    | \$109,901   |
| Surplus Property Sales per OCGA50-5-141  | \$440,265    | \$440,265   |

House

Governor

| HB 793 (FY 2021G) - Fiscal Mgmnt and Gen Govrnmnt      | Governor    | House       |
|--|-------------|-------------|
| TOTAL INTRA-STATE GOVERNMENT TRANSFERS                 | \$3,020,283 | \$3,020,283 |
| State Funds Transfers                                  | \$3,020,283 | \$3,020,283 |
| Administrative Fees from the Self Insurance Trust Fund | \$1,537,948 | \$1,537,948 |
| Merit System Assessments                               | \$1,482,335 | \$1,482,335 |
| TOTAL PUBLIC FUNDS                                     | \$6,620,524 | \$6,620,524 |

#### Fleet Management

The purpose of this appropriation is to provide and manage a fuel card program for state and local governments, to implement the Motor Vehicle Contract Maintenance Program to provide repairs, roadside assistance, and maintenance for state and local government fleets, and to establish a motor pool for traveling state employees.

|   |          |          | Program  | Overview |
|---|----------|----------|----------|----------|
| Performance Measures:   | FY 2016  | FY 2017  | FY 2018  | FY 2019  |
| Number of active vehicles in the State's fleet (excluding Community | 17,711   | 17,997   | 18,866   | 18,503   |
| Service Boards)   |          |          |          |          |
| Proportion of active state vehicles enrolled in the motor vehicle   | 76.60%   | 81.95%   | 96.42%   | 98.79%   |
| maintenance program   |          |          |          |          |
| Number of safety trainings completed following "Report My Driving"  | 156      | 254      | 307      | 652      |
| calls from constituents   |          |          |          |          |
| Average preventative maintenance costs for participating vehicles   | \$276.79 | \$241.00 | \$242.00 | \$243.00 |
| Number of active state vehicles enrolled in the motor vehicle       | 14,502   | 14,749   | 19,880   | 18,730   |
| maintenance program   |          |          |          |          |

Summary of Activities: Operates the fuel card program through a private vendor, WEX, which offers state and local governments a universally accepted fuel purchasing card. Oversees the motor vehicle contract maintenance program for fleet repair and auto damage coverage for state and local governments. Maintains the contract with Enterprise Rent-A-Car for statewide motor vehicle rentals for state agencies. Assists state agencies in obtaining vehicles for their fleet as well as options to pool fleet use within the state.

Location: Various fleet rental locations and service locations throughout the state, including the main Capitol Hill Motor Pool located in Atlanta

|  | Continuat   | ion Budget  |
|--|-------------|-------------|
| TOTAL STATE FUNDS                                  | \$0         | \$0         |
| State General Funds                                | \$0         | \$0         |
| TOTAL AGENCY FUNDS                                 | \$1,369,646 | \$1,369,646 |
| Rebates, Refunds, and Reimbursements               | \$1,369,646 | \$1,369,646 |
| Rebates from Vehicle Maintenance and Gas Contracts | \$1,369,646 | \$1,369,646 |
| TOTAL PUBLIC FUNDS                                 | \$1,369,646 | \$1,369,646 |

| 39.100 Fleet Management  | Appropriation (HB 793)                 |
|--|--|
| The purpose of this appropriation is to provide and manage a fuel card program for state and local gover | rnments, to implement the Motor        |
| Vehicle Contract Maintenance Program to provide repairs, roadside assistance, and maintenance for stat   | te and local aovernment fleets. and to |

| TOTAL AGENCY FUNDS                                 | \$1,369,646 | \$1,369,646 |
|--|-------------|-------------|
| Rebates, Refunds, and Reimbursements               | \$1,369,646 | \$1,369,646 |
| Rebates from Vehicle Maintenance and Gas Contracts | \$1,369,646 | \$1,369,646 |
| TOTAL PUBLIC FUNDS                                 | \$1,369,646 | \$1,369,646 |

### **Human Resources Administration**

establish a motor pool for traveling state employees.

The purpose of this appropriation is to provide centralized services for statewide human resources in support of state agencies, the State Personnel Board, and employees; develop human resource policies, create job descriptions and classification, develop fair and consistent compensation practices, and administer the employee benefits program.

|   |         |         | Program          | Overview |
|---|---------|---------|------------------|----------|
| Performance Measures:   | FY 2016 | FY 2017 | FY 2018          | FY 2019  |
| Number of active benefit-eligible executive branch state employees in | 59,494  | 60,707  | 49,645           | 48,701   |
| the Enterprise Resource Planning system                               |         |         |                  |          |
| Proportion of eligible state employees enrolled in an employee-paid   | 87.50%  | 89.50%  | 88.20%           | 88.70%   |
| Flexible Benefit offering   |         |         |                  |          |
| Proportion of positive evaluations for customer service on Flexible   | 86.86%  | 97.00%  | 95.40%           | 90.50%   |
| Benefit offerings   |         |         |                  |          |
| Employee customers' overall satisfaction with the Benefits Operations | 86.86%  | 88.00%  | 95.40%           | 90.50%   |
| Center  |         |         |                  |          |
| Employees or candidates identified for risk based on results of the   | 208     | 272     | 67               | 285      |
| Drug Testing program  |         |         |                  |          |
| Number of applications submitted to job requisitions of               | 611,469 | 744,287 | 553 <i>,</i> 373 | 568,547  |
|   |         |         |                  |          |

| HB 793 (FY 2021G) - Fiscal Mgmnt and Gen Govrnmnt                |        |        | Governor | House |
|--|--------|--------|----------|-------|
| Careers.ga.gov   |        |        |          |       |
| Number of jobs posted on Careers.ga.gov                          | 11,217 | 13,991 | 8,263    | 9,890 |
| Number of state agencies and entities using Careers Site for job | 62     | 58     | 76       | 86    |

vacancy posting and applicant tracking

compensation practices, and administer the employee benefits program.

**Summary of Activities:** Establishes job classification and compensation structure for the state; evaluates compliance of employment-related laws, policies, and practices; administers the employee Performance Management program, the Medical and Physical Examination program, oversees Flexible Benefits program, and substance abuse testing.

**Noteworthy:** HB 642 (2012 session) abolished State Personnel Administration and transferred human resource functions to DOAS

|   | Continuation Budg |              |
|---|-------------------|--------------|
| TOTAL STATE FUNDS                         | \$0               | \$0          |
| State General Funds                       | \$0               | \$0          |
| TOTAL AGENCY FUNDS                        | \$5,801,443       | \$5,801,443  |
| Contributions, Donations, and Forfeitures | \$293,754         | \$293,754    |
| State Charitable Contributions (SCCP)     | \$293,754         | \$293,754    |
| Reserved Fund Balances                    | \$5,507,689       | \$5,507,689  |
| Flexible Spending Account Fund            | \$5,507,689       | \$5,507,689  |
| TOTAL INTRA-STATE GOVERNMENT TRANSFERS    | \$5,416,369       | \$5,416,369  |
| State Funds Transfers                     | \$5,416,369       | \$5,416,369  |
| Merit System Assessments                  | \$5,416,369       | \$5,416,369  |
| TOTAL PUBLIC FUNDS                        | \$11,217,812      | \$11,217,812 |

**40.100 Human Resources Administration** *Appropriation (HB 793)*The purpose of this appropriation is to provide centralized services for statewide human resources in support of state agencies, the State
Personnel Board, and employees; develop human resource policies, create job descriptions and classification, develop fair and consistent

| TOTAL AGENCY FUNDS                        | \$5,801,443  | \$5,801,443  |
|---|--------------|--------------|
| Contributions, Donations, and Forfeitures | \$293,754    | \$293,754    |
| State Charitable Contributions (SCCP)     | \$293,754    | \$293,754    |
| Reserved Fund Balances                    | \$5,507,689  | \$5,507,689  |
| Flexible Spending Account Fund            | \$5,507,689  | \$5,507,689  |
| TOTAL INTRA-STATE GOVERNMENT TRANSFERS    | \$5,416,369  | \$5,416,369  |
| State Funds Transfers                     | \$5,416,369  | \$5,416,369  |
| Merit System Assessments                  | \$5,416,369  | \$5,416,369  |
| TOTAL PUBLIC FUNDS                        | \$11,217,812 | \$11,217,812 |
|   |              |              |

### **Risk Management**

The purpose of this appropriation is to administer a liability insurance program to protect state government and employees from work-related claims, to provide indemnification funds for public officers and public school personnel in case of disability or death, to identify and control risks and hazards to minimize loss, to insure state-owned buildings and property against damage or destruction, to partner with the Department of Labor in administering unemployment claims, and to administer the Workers Compensation Program.

|  |         |         | Program ( | Overview |
|--|---------|---------|-----------|----------|
| Performance Measures:  | FY 2016 | FY 2017 | FY 2018   | FY 2019  |
| Number of claims accepted for review under the Workers         | 8,436   | 7,967   | 8,546     | 13,519   |
| Compensation, Liability, and Property programs                 |         |         |           |          |
| Percent of cases settled without litigation                    | N/A     | N/A     | 99.50%    | 75.00%   |
| Number of unemployment claims filed                            | 2,728   | 2,512   | 2,429     | 2,375    |
| Number of claims accepted for review under the Cyber Insurance | N/A     | N/A     | 3         | 4        |
| program  |         |         |           |          |

Summary of Activities: Serves as the state's internal insurance agency responsible for the design, implementation and administration of appropriate risk financing and provides administration of claims for first-party property claims and third-party liability claims. The major services covered are Workers' Compensation, Unemployment, Property and Liability coverage claims, the Indemnification Program for public officers killed or disabled in the line of duty, and the Comprehensive Loss Control Program that monitors, evaluates, and manages risk in state entities.

**Noteworthy:** Agencies are billed monthly for coverage and pay a specified amount when a claim is made from their agency. In FY 2018, a new premium in cyber insurance was applied to entities and state agencies for \$2.82 million in premiums in the base budget (of which \$1.25 million would be funded through state funds spread into state agency budgets).

|  | Continuat     | tion Budget   |
|--|---------------|---------------|
| TOTAL STATE FUNDS                      | \$430,000     | \$430,000     |
| State General Funds                    | \$430,000     | \$430,000     |
| TOTAL AGENCY FUNDS                     | \$2,323,752   | \$2,323,752   |
| Intergovernmental Transfers            | \$2,323,752   | \$2,323,752   |
| Cyber Insurance Premiums               | \$2,323,752   | \$2,323,752   |
| TOTAL INTRA-STATE GOVERNMENT TRANSFERS | \$166,175,749 | \$166,175,749 |
| State Funds Transfers                  | \$166,175,749 | \$166,175,749 |

| Governor               | House   |
|------------------------|---|
| \$3,013,038            | \$3,013,038   |
| \$372,427              | \$372,427   |
| \$42,692,570           | \$42,692,570  |
| \$495,878              | \$495,878   |
| \$11,591,701           | \$11,591,701  |
| \$3,917,564            | \$3,917,564   |
| \$104,092,571          | \$104,092,571   |
| \$168,929,501          | \$168,929,501   |
| flect claims expenses. |   |
| \$5,000,000            | \$5,000,000   |
| laims expenses.        |   |
| \$4,000,000            | \$4,000,000   |
| Appropriati            | on (HB 793  |
|                        | \$3,013,038<br>\$372,427<br>\$42,692,570<br>\$495,878<br>\$11,591,701<br>\$3,917,564<br>\$104,092,571<br>\$168,929,501<br>flect claims expenses.<br>\$5,000,000<br>laims expenses.<br>\$4,000,000 |

claims, to provide indemnification funds for public officers and public school personnel in case of disability or death, to identify and control risks and hazards to minimize loss, to insure state-owned buildings and property against damage or destruction, to partner with the Department of Labor in administering unemployment claims, and to administer the Workers Compensation Program. TOTAL STATE FUNDS \$430.000 \$430.000 **State General Funds** \$430,000 \$430,000 \$2,323,752 TOTAL AGENCY FUNDS \$2,323,752 **Intergovernmental Transfers** \$2,323,752 \$2,323,752 **Cyber Insurance Premiums** \$2,323,752 \$2,323,752 TOTAL INTRA-STATE GOVERNMENT TRANSFERS \$175,175,749 \$175,175,749 **State Funds Transfers** \$175,175,749 \$175,175,749 Administrative Fees from the Self Insurance Trust Fund \$3,013,038 \$3,013,038 Indemnification Funds \$372,427 \$372,427 **Liability Funds** \$46,692,570 \$46,692,570 **Loss Control Funds** \$495,878 \$495,878 **Property Insurance Funds** \$11,591,701 \$11,591,701 **Unemployment Compensation Funds** \$3,917,564 \$3,917,564 **Workers Compensation Funds** \$109,092,571 \$109,092,571 TOTAL PUBLIC FUNDS \$177,929,501 \$177,929,501

### **State Purchasing**

The purpose of this appropriation is to publicize government contract opportunities on the Georgia Procurement Registry; to maintain a comprehensive listing of all agency contracts; to manage bids, Requests For Proposals, and Requests For Quotes; to provide and oversee Purchasing Cards; to conduct reverse auctions for non-construction goods and services valued above \$100,000; to leverage the state's purchasing power in obtaining contracts; to train vendors seeking contract opportunities; and to certify small and/or minority business vendors.

| Program Overview   |               |               |               |              |  |  |
|--|---------------|---------------|---------------|--------------|--|--|
| Performance Measures:  | FY 2016       | FY 2017       | FY 2018       | FY 2019      |  |  |
| Amount of state entity spend through the Purchasing Card       | \$186,264,250 | \$163,200,000 | \$100,500,000 | \$76,824,550 |  |  |
| program  |               |               |               |              |  |  |
| Proportion of state entity Chief Procurement Officers that are | 82.90%        | 94.86%        | 89.86%        | 91.30%       |  |  |
| certified purchasers   |               |               |               |              |  |  |
| Estimated amount of cost savings/avoidance from recently       | \$7,987,365   | \$7,851,761   | \$21,280,920  | \$24,903,955 |  |  |
| completed new or renewal Statewide contracts                   |               |               |               |              |  |  |
| Number of agencies using the Team Georgia Marketplace          | 66            | 66            | 56            | 58           |  |  |
| application for their procurement processes                    |               |               |               |              |  |  |
| Number of statewide contracts                                  | 72            | 73            | 67            | 70           |  |  |
| Number of training participants for the state purchasing       | 4,123         | 12,142        | 9,335         | 7,005        |  |  |
| program  |               |               |               |              |  |  |
| Percentage of agency contracts completed within six months     | 33.00%        | 74.00%        | 84.20%        | 36.00%       |  |  |

**Summary of Activities:** Provides procurement services for state agencies, universities, and local governments to reduce the cost of goods and services for state agencies, and manages open and fair competition among suppliers. Services include negotiation of statewide and agency contracts, advertising government contract opportunities, maintaining an agency contract index, managing bids for agency contracts, registering and training vendors, managing Requests for Proposals (RFPs) and Requests for Quotes (RFQs), and monitoring purchasing cards. Also manages the Team Georgia Marketplace for vendors and procurement personnel.

|                                      | Continuation Budget       |
|--------------------------------------|---------------------------|
| TOTAL STATE FUNDS                    | \$0 \$0                   |
| State General Funds                  | \$0 \$0                   |
| TOTAL AGENCY FUNDS                   | \$14,559,366 \$14,559,366 |
| Rebates, Refunds, and Reimbursements | \$14,559,366 \$14,559,366 |

| HB 793 (FY 2021G) - Fiscal Mgmnt and Gen Govrnmnt                         | Governor                   | House                      |
|---|----------------------------|----------------------------|
| Purchasing Card Rebates per OCGA50-5-51<br>Statewide Contract Commissions | \$7,638,968<br>\$6,920,398 | \$7,638,968<br>\$6,920,398 |
| TOTAL PUBLIC FUNDS  | \$14,559,366               | \$14,559,366               |

### 42.100 State Purchasing

**Appropriation (HB 793)** 

The purpose of this appropriation is to publicize government contract opportunities on the Georgia Procurement Registry; to maintain a comprehensive listing of all agency contracts; to manage bids, Requests For Proposals, and Requests For Quotes; to provide and oversee Purchasing Cards; to conduct reverse auctions for non-construction goods and services valued above \$100,000; to leverage the state's purchasing power in obtaining contracts; to train vendors seeking contract opportunities; and to certify small and/or minority business vendors.

| TOTAL AGENCY FUNDS                                | \$14,559,366                | \$14,559,366                |
|---|-----------------------------|-----------------------------|
| Rebates Refunds and Reimburgements                | \$14,559,366                | \$14,559,366                |
| Rebates, Refunds, and Reimbursements              | \$14,559,366                | \$14,559,366                |
| Purchasing Card Rebates per OCGA50-5-51           | \$7,638,968                 | \$7,638,968                 |
| Statewide Contract Commissions TOTAL PUBLIC FUNDS | \$6,920,398<br>\$14,559,366 | \$6,920,398<br>\$14,559,366 |

### **Surplus Property**

The purpose of this appropriation is to reduce cost through maximization of the useful life of state-owned equipment and redistribution of property to state and local governments, qualifying non-profits, and to the public through auction.

|  |             |             | Program     | n Overview  |
|--|-------------|-------------|-------------|-------------|
| Performance Measures:  | FY 2016     | FY 2017     | FY 2018     | FY 2019     |
| Amount of sales in the State Surplus Property program              | \$5,049,812 | \$5,573,822 | \$7,707,962 | \$4,113,245 |
| Proportion of State Surplus Property transactions that are         | 6.90%       | 6.22%       | 4.80%       | 8.69%       |
| redistributed  |             |             |             |             |
| Amount of funds returned to state entities from sales in the State | \$3,330,221 | \$3,308,657 | \$6,086,627 | \$2,909,801 |
| Surplus Property program   |             |             |             |             |
| Proportion of surplus property transactions redistributed to state | N/A         | N/A         | N/A         | 3.43%       |
| agencies   |             |             |             |             |
| Proportion of surplus property transactions redistributed to       | N/A         | N/A         | N/A         | 2.73%       |
| eligible local governments and nonprofits                          |             |             |             |             |
| Number of annual property transactions received                    | N/A         | N/A         | N/A         | 6,894       |
| Average turnaround period for disposal                             | N/A         | N/A         | N/A         | None        |

**Summary of Activities:** Conducts or authorizes the disposal of surplus state personal property through redistribution to other state or local government entities or eligible nonprofit organizations. If the property is not redistributed, it is either sold to the public through internet auctions or destroyed. Ensures fair and equitable redistribution, creates an audit trail for state property disposal, and ensures cost-effective disposal. Additionally, the State Agency for Surplus Property (SASP) division offers federal surplus personal property to state and local governments and eligible nonprofits. This separate program increases the variety and available quantities of property.

Location: Staff is centralized in Atlanta. Locations are state-wide, since disposal occurs at the disposing agency.

Timing: Disposal takes place year-round

|   | Continuati  | <b>Continuation Budget</b> |  |
|---|-------------|----------------------------|--|
| TOTAL STATE FUNDS                       | \$0         | \$0                        |  |
| State General Funds                     | \$0         | \$0                        |  |
| TOTAL AGENCY FUNDS                      | \$2,106,919 | \$2,106,919                |  |
| Sales and Services                      | \$2,106,919 | \$2,106,919                |  |
| Surplus Property Sales per OCGA50-5-141 | \$2,106,919 | \$2,106,919                |  |
| TOTAL PUBLIC FUNDS                      | \$2,106,919 | \$2,106,919                |  |

# **43.100 Surplus Property** *Appropriation (HB 793) The purpose of this appropriation is to reduce cost through maximization of the useful life of state-owned equipment and redistribution of*

The purpose of this appropriation is to reduce cost through maximization of the useful life of state-owned equipment and redistribution of property to state and local governments, qualifying non-profits, and to the public through auction.

| TOTAL AGENCY FUNDS<br>Sales and Services | \$2,106,919<br>\$2,106,919 | \$2,106,919<br>\$2,106,919 |
|--|----------------------------|----------------------------|
| Surplus Property Sales per OCGA50-5-141  | \$2,106,919                | \$2,106,919                |
| TOTAL PUBLIC FUNDS                       | \$2,106,919                | \$2,106,919                |
|  |                            |                            |

### Administrative Hearings, Office of State

The purpose of this appropriation is to provide an independent forum for the impartial and timely resolution of disputes between the public and state agencies, and to create and provide necessary funding for an independent trial court with concurrent jurisdiction with the Superior Courts of Georgia which will address tax disputes involving the Department of Revenue.

|         |   |                       |                    | <b>D</b>             | 0                   |
|---------|---|-----------------------|--------------------|----------------------|---------------------|
| Porfor  | nance Measures:   | FY 2016               | FY 2017            | FY 2018              | Overview<br>FY 2019 |
|         | r of cases filed  | 50,363                | 40,935             | 47,501               | 41,91               |
|         | r of cases per judge  | 4,379                 | 3,560              | 3,393                | 3,64                |
|         | e cost per case   | \$111.00              | \$148.00           | \$142.00             | \$144.0             |
|         | r of cases filed with the tax tribunal  | 879                   | 988                | 539                  | 49                  |
|         | <b>ry of Activities:</b> Provides dispute resolution on behalf of state ag ed at an average cost of \$171 per case.   | encies in an indepen  | dent, impartial fo | rum. In FY 2019,     | 41,914 cases        |
|         | n: OSAH's main office is located at 225 Peachtree Street in Atlant<br>tions across the state.   | ta. OSAH also borrow  | s courtroom spac   | e for hearings fro   | om more than        |
| und S   | ources: OSAH receives funds from other agency contracts.  |                       |                    |                      |                     |
| Notew   | orthy: HB 100 (2012 session) established the Georgia Tax Tribuna<br>he Tax Tribunal is a subprogram of OSAH and consists of one jud   | -                     | -                  | ax liabilities in ar | n independent       |
|         |   |                       |                    | Continuat            | ion Budge           |
| OTAL    | STATE FUNDS   |                       |                    | \$3,288,552          | \$3,288,552         |
| State   | General Funds   |                       |                    | \$3,288,552          | \$3,288,552         |
| OTAL    | NTRA-STATE GOVERNMENT TRANSFERS   |                       |                    | \$3,007,487          | \$3,007,48          |
| State   | Funds Transfers   |                       |                    | \$3,007,487          | \$3,007,48          |
| Adn     | inistrative Hearing Payments per OCGA50-13-44   |                       |                    | \$3,007,487          | \$3,007,48          |
| OTAL    | PUBLIC FUNDS  |                       |                    | \$6,296,039          | \$6,296,03          |
| 4.1     | Reduce funds to reflect an adjustment to cyber secur<br>Administrative Services.  | ity insurance pren    | niums for the D    | Department of        | -                   |
| State G | eneral Funds  |                       |                    | (\$2,080)            | (\$2,080            |
| 4.2     | Increase funds to provide a \$1,000 pay raise to full-ti<br>less.   | me, regular empl      | oyees with curi    | rent salaries o      | f \$40,000 oı       |
| state G | eneral Funds  |                       |                    | \$1,108              | \$(                 |
| 4.3     | Reduce funds for personnel for two vacant positions.<br>eliminate one vacant case management position and   |                       | -                  |                      | ent to              |
| State G | eneral Funds  |                       |                    | (\$132,745)          | (\$132,745          |
| 4.4     | Reduce funds for contracts to reflect consolidated ca   | seload.               |                    |                      |                     |
| tate G  | eneral Funds  |                       |                    | (\$136,378)          | (\$136,378          |
| 14.5    | Increase funds for merit-based pay adjustments, emp<br>2020.  | oloyee recruitmen     | t, or retention    | initiatives effe     | ective July 1,      |
| State G | eneral Funds  |                       |                    |                      | \$64,025            |
| 44.10   | 0 Administrative Hearings, Office of State  |                       | A                  | ppropriatio          | on (HB 793          |
| and sta | pose of this appropriation is to provide an independent forum for<br>te agencies, and to create and provide necessary funding for an i<br>of Georgia which will address tax disputes involving the Departme | ndependent trial cour |                    |                      |                     |
|         | STATE FUNDS   | - <b>,</b>            |                    | \$3,018,457          | \$3,081,374         |
|         | General Funds   |                       |                    | \$3,018,457          | \$3,081,37          |
| OTAL    | INTRA-STATE GOVERNMENT TRANSFERS  |                       |                    | \$3,007,487          | \$3,007,48          |
| State   | Funds Transfers   |                       |                    | \$3,007,487          | \$3,007,48          |
|         |   |                       |                    |                      |                     |

# State Treasurer, Office of the

TOTAL PUBLIC FUNDS

Administrative Hearing Payments per OCGA50-13-44

The purpose of this appropriation is to set cash management policies for state agencies; assist agencies with bank services and accounts; monitor agency deposits and disbursement patterns; to invest funds for state and local entities; to track warrants, fund agency allotments, and pay state debt service; and to manage state revenue collections; and to manage the Path2College 529 Plan.

|   |           |           | Program    | <b>Overview</b> |
|---|-----------|-----------|------------|-----------------|
| Performance Measures:   | FY 2016   | FY 2017   | FY 2018    | FY 2019         |
| Number of Transactions in the statewide merchant card contract  | 8,357,718 | 9,537,896 | 10,097,074 | 10,083,587      |
| Amount by which the return on the state general obligation bond | 0.27      | 0.32      | 0.00       | 0.88            |
| portfolio exceeds the return on Georgia Fund 1 in basis points  |           |           |            |                 |
| The number of entities that had bank accounts and services      | 21        | 36        | 20         | 28              |
| evaluated   |           |           |            |                 |

Summary of Activities: OST is responsible for receipt and disbursement of state funds and lottery funds, and management of the state's cash resources. OST prepares a monthly cash flow forecast to optimize investment return by managing portfolio liquidity efficiently. OST provides

\$3,007,487

\$6,025,944

\$3,007,487

\$6,088,861

# HB 793 (FY 2021G) - Fiscal Mgmnt and Gen Govrnmnt

monthly cash flow forecasts to the Governor's Office of Planning and Budget to assist it in allotment management decisions. OST manages various Local Government Investment Pools (LGIPs) on behalf of the State and participating local governments which are placed in a separate trust fund and are administered by OST. In addition, OST invests the State's general funds, and other separately managed accounts for the state and its agencies. OST is responsible for monitoring state entity banking and enabling merchant card services. OST also oversees the Georgia Secure Deposit Program; the Path2College 529 plan; and the Georgia STABLE Program, Georgia's savings plan for people with disabilities.

Location: Main office in the West Tower of 200 Piedmont; Georgia Higher Education Savings Plan office in Tucker.

|   | Continuati  | <b>Continuation Budget</b> |  |
|---|-------------|----------------------------|--|
| TOTAL STATE FUNDS                                 | \$0         | \$0                        |  |
| State General Funds                               | \$0         | \$0                        |  |
| TOTAL AGENCY FUNDS                                | \$8,648,762 | \$8,648,762                |  |
| Interest and Investment Income                    | \$7,040,762 | \$7,040,762                |  |
| Georgia Fund One Administration Fees              | \$7,040,762 | \$7,040,762                |  |
| Rebates, Refunds, and Reimbursements              | \$145,000   | \$145,000                  |  |
| Rebates, Refunds, and Reimbursements Not Itemized | \$145,000   | \$145,000                  |  |
| Sales and Services                                | \$1,463,000 | \$1,463,000                |  |
| Collection/Administrative Fees                    | \$1,463,000 | \$1,463,000                |  |
| TOTAL PUBLIC FUNDS                                | \$8,648,762 | \$8,648,762                |  |

### 45.100 State Treasurer, Office of the

The purpose of this appropriation is to set cash management policies for state agencies; assist agencies with bank services and accounts; monitor agency deposits and disbursement patterns; to invest funds for state and local entities; to track warrants, fund agency allotments, and pay state debt service; and to manage state revenue collections; and to manage the Path2College 529 Plan.

| \$8,648,762 | \$8,648,762  |
|-------------|--|
| \$7,040,762 | \$7,040,762  |
| \$7,040,762 | \$7,040,762  |
| \$145,000   | \$145,000  |
| \$145,000   | \$145,000  |
| \$1,463,000 | \$1,463,000  |
| \$1,463,000 | \$1,463,000  |
| \$8,648,762 | \$8,648,762  |
|             | \$7,040,762<br>\$7,040,762<br>\$145,000<br>\$145,000<br>\$1,463,000<br>\$1,463,000 |

### Payments to Georgia Technology Authority

The purpose of this appropriation is to set the direction for the state's use of technology and promote efficient, secure, and cost-effective delivery of information technology services.

### **Program Overview**

\$0

\$0

Appropriation (HB 793)

Summary of Activities: Oversees the statewide IT policy, standards and guidelines, provides portal services on Georgia.gov to agencies, sells data to qualified customers and manages contract on the delivery of infrastructure and managed network services.

**Noteworthy:** In 2009 GTA began a technology transformation to upgrade the State's IT services (named GETS), to create a modern, secure, reliable and cost-effective technology infrastructure, and correct deficiencies through contracting with private providers. The State's data systems are now inline with the private-sector best practices and increased security of citizens' sensitive information.

|  | Continuation Budget |
|--|---------------------|
| TOTAL STATE FUNDS<br>State General Funds | \$0 \$0<br>\$0 \$0  |
|  |                     |

**46.1** Reduce funds to reflect an adjustment in the state share of the Georgia Technology Authority administrative fee for Georgia Enterprise Technology Services contract management (Total Funds: (\$7,085,115)). (G:YES)(H:YES)

State General Funds

| The Department is authorized to assess state agencies the equivalent of .195% of salaries for the cost of departmental operations and | l may |
|---|-------|
| roll forward any unexpended prior years Merit System Assessment balance to be expended in the current fiscal year.                    |       |

# Section 14: Banking and Finance, Department of

### **Departmental Administration (DBF)**

The purpose of this appropriation is to provide administrative support to all department programs.

Performance Measures: FY 2016 FY 2017 FY 2018 FY 2019

|   |   |   | 9 | 7 |
|---|---|---|---|---|
| ш | 9 | 9 | 2 | 5 |

|                   | ntage of fees and fines submitted electronically  | 91%                  | 94%                | 96%                    | 97%                        |
|-------------------|---|----------------------|--------------------|------------------------|----------------------------|
|                   | y turnover rate<br>er of audit findings   | 14%<br>0             | 16%<br>0           | 16%<br>0               | 8%<br>N//                  |
|                   | ary of Activities: Primary responsibilities are human resources, accou  | -                    | · ·                | -                      | -                          |
|                   | on: 2990 Brandywine Road, Suite 200, Atlanta  | 6, 6, 6,             |                    | 0,                     | ,                          |
|                   | <b>rorthy:</b> All funds and personnel for the Consumer Protection and Assis istration program in FY 2016.            | stance program were  | transferred to the | e Departmen            | tal                        |
|                   |   |                      |                    |                        | ion Budge                  |
|                   | STATE FUNDS<br>e General Funds  |                      |                    | 2,869,759<br>2,869,759 | \$2,869,759<br>\$2,869,759 |
|                   | PUBLIC FUNDS  |                      |                    | 2,869,759              | \$2,869,759                |
| 54.1              | Increase funds to reflect an adjustment to cyber security<br>Administrative Services.                                 | y insurance premiu   | ims for the Dep    | partment o             | f                          |
| State G           | General Funds   |                      |                    | \$2,256                | \$2,256                    |
| 54.2              | Reduce funds for the Georgia Technology Authority adm   | ninistrative fee for | GETS contract      | managem                | ent.                       |
| State G           | General Funds   |                      |                    | (\$1,674)              | (\$1,674                   |
| 54.3              | Increase funds to provide a \$1,000 pay raise to full-time<br>less.   | e, regular employed  | es with current    | t salaries oj          | f \$40,000 or              |
| State G           | General Funds   |                      |                    | \$1,619                | \$0                        |
| 54.4              | <i>Reduce funds for personnel for one vacant position and Governor's intent to eliminate one vacant chief informa</i> | •                    | •                  | -                      | -                          |
| State G           | Seneral Funds   |                      | (                  | \$152,618)             | (\$152,618                 |
| 54.5              | Reduce funds for operations.  |                      |                    |                        |                            |
| State G           | Seneral Funds   |                      |                    | (\$8,583)              | (\$8,583                   |
| 54.6              | Reduce funds for computer charges to meet projected e   | xpenditures.         |                    |                        |                            |
| State G           | Seneral Funds   |                      |                    | (\$14,484)             | (\$14,484                  |
| 54.7              | Increase funds for rent.  |                      |                    |                        |                            |
| State G           | Seneral Funds   |                      |                    | \$3,500                | \$3,500                    |
| 54.8              | Transfer funds from the Departmental Administration (L<br>program for personnel to reflect savings from the elimin    |                      |                    | stitution Su           | pervision                  |
| State G           | General Funds   |                      | (                  | \$145,759)             | (\$145,759                 |
| 54.9              | Increase funds for merit-based pay adjustments, employ<br>2020.   | yee recruitment, o   | r retention init   | iatives effe           | ective July 1,             |
| State G           | General Funds   |                      |                    |                        | \$41,277                   |
| <mark>54.1</mark> | 00 Departmental Administration (DBF)  |                      | Арр                | ropriatio              | n (HB 793)                 |
| The pu            | prose of this appropriation is to provide administrative support to all   | department programs  |                    | -                      |                            |
| TOTAL             | STATE FUNDS   |                      | \$2                | 2,554,016              | \$2,593,674                |

TOTAL STATE FUNDS **State General Funds** 

#### TOTAL PUBLIC FUNDS

### **Financial Institution Supervision**

The purpose of this appropriation is to examine and regulate depository financial institutions, state-chartered banks, trust companies, credit unions, bank holding companies, and international banking organizations; to track performance of financial service providers operating in Georgia, to monitor industry trends, respond to negative trends, and establish operating guidelines; and to collaborate with law enforcement, federal regulators, and other regulatory agencies on examination findings.

|   |         |         | Program ( | Overview |
|---|---------|---------|-----------|----------|
| Performance Measures:   | FY 2016 | FY 2017 | FY 2018   | FY 2019  |
| Average examination turnaround time for bank and credit union         | 66      | 61      | 59        | 62       |
| examinations (in calendar days)                                       |         |         |           |          |
| Average report turnaround time for bank and credit union examinations | 38      | 50      | 49        | 50       |
| (in calendar days)  |         |         |           |          |
| Number of examinations conducted of state-chartered banks and credit  | 121     | 115     | 103       | 83       |
| unions  |         |         |           |          |
| Number of formal administrative actions outstanding for banks and     | 31      | 23      | 15        | 9        |
| credit unions   |         |         |           |          |

\$2,554,016

\$2,554,016

\$2,593,674

\$2,593,674

| HB 793 (FY 2021G) - Fiscal Mgmnt and Gen Govrnmnt                 |     |     | Governor | House |
|---|-----|-----|----------|-------|
| Percentage of problem banks that showed improvement at their next | 41% | 35% | 32%      | 44%   |
| examination   |     |     |          |       |

Summary of Activities: Primary responsibilities include the supervision, regulation, and examination of Georgia state-chartered financial institutions including: banks, credit unions and trust companies; as well as Merchant Acquirer Limited Purpose Banks (MALPBs) chartered in Georgia. The program regulates bank holding companies and international banking organizations conducting business in Georgia, in addition to monitoring events and trends that could impact the banking industry.

Location: Program staff are assigned to the main office in Atlanta and examination district offices located in Dublin, Loganville, Tifton, and Woodstock.

**Timing:** Financial institutions are examined by state and/or federal examiners annually with extended examination cycles applied to smaller financial institutions that are in a sound condition. More frequent examination activities are performed at financial institutions that are large, complex, and/or in a problem status.

**Noteworthy:** This program generates revenue through its examinations of state-licensed financial institutions. In FY2020 SunTrust Bank merged with BB&T creating Truist based in Charlotte, NC. Prior, SunTrust had been Georgia's largest bank.

|             |   | Continuat                  | ion Budget                 |
|-------------|---|----------------------------|----------------------------|
|             | STATE FUNDS   | \$8,219,778                | \$8,219,778                |
|             | e General Funds<br>. PUBLIC FUNDS   | \$8,219,778<br>\$8,219,778 | \$8,219,778<br>\$8,219,778 |
| TUTAL       | POBLIC FUNDS  | \$0,219,770                | <i>\$0,219,770</i>         |
| 55.1        | Reduce funds for the Georgia Technology Authority administrative fee for GE   | TS contract managem        | ent.                       |
| State (     | General Funds   | (\$5,006)                  | (\$5,006)                  |
| 55.2        | Increase funds to provide a \$1,000 pay raise to full-time, regular employees<br>less.  | with current salaries o    | f \$40,000 or              |
| State O     | General Funds   | \$14,571                   | \$0                        |
| 55.3        | Reduce funds for personnel for five vacant positions. (H:Reduce funds to refle<br>eliminate five vacant financial examiner positions) | ect the Governor's inte    | nt to                      |
| State (     | General Funds   | (\$298,247)                | (\$298,247)                |
| 55.4        | Reduce funds for operations.  |                            |                            |
| State O     | General Funds   | (\$16,265)                 | (\$16,265)                 |
| 55.5        | Reduce funds for computer charges to meet projected expenditures.   |                            |                            |
| State 0     | General Funds   | (\$90,971)                 | (\$90,971)                 |
| 55.6        | Reduce funds for rent to reflect savings from office space consolidation.   |                            |                            |
| State (     | General Funds   | (\$57,704)                 | (\$57,704)                 |
| 55.7        | Reduce funds for telecommunications to reflect savings from office space co   | nsolidation.               |                            |
| State O     | General Funds   | (\$31,902)                 | (\$31,902)                 |
| 55.8        | Transfer funds from the Departmental Administration (DBF) program to the program for personnel.                                       | Financial Institution Su   | ipervision                 |
| State G     | General Funds   | \$145,759                  | \$145,759                  |
| 55.9        | Increase funds for merit-based pay adjustments, employee recruitment, or re<br>2020.  | etention initiatives effe  | ective July 1,             |
| State (     | General Funds   |                            | \$123,587                  |
| <b>FF</b> 4 |   | A                          | ·· (UD 702)                |
|             | 00 Financial Institution Supervision  | Appropriatio               |                            |

The purpose of this appropriation is to examine and regulate depository financial institutions, state-chartered banks, trust companies, credit<br/>unions, bank holding companies, and international banking organizations; to track performance of financial service providers operating in<br/>Georgia, to monitor industry trends, respond to negative trends, and establish operating guidelines; and to collaborate with law enforcement,<br/>federal regulators, and other regulatory agencies on examination findings.\$7,880,013\$7,989,029State General Funds\$7,880,013\$7,989,029

| TOTAL | PUBLIC | FUNDS |
|-------|--------|-------|

### **Non-Depository Financial Institution Supervision**

The purpose of this appropriation is to protect consumers from unfair, deceptive, or fraudulent residential mortgage lending practices and money service businesses, protect consumers by licensing, regulating, and enforcing applicable laws and regulations, and provide efficient and flexible application, registrations, and notification procedures for non-depository financial institutions.

|  |         |         | Program | n Overview |
|--|---------|---------|---------|------------|
| Performance Measures:  | FY 2016 | FY 2017 | FY 2018 | FY 2019    |
| Number of risk-based examinations and investigations conducted | 194     | 114     | 328     | 463        |

\$7,880,013

\$7,989,029

| HB 793 (FY 2021G) - Fiscal Mgmnt and Gen Govrnmnt   |        | G      | overnor | House  |
|---|--------|--------|---------|--------|
| Number of administrative actions issued to licensed and unlicensed entities   | 746    | 593    | 1,487   | 1,154  |
| Average number of calendar days required to process a mortgage broker, mortgage lender, or mortgage loan originator license | 23     | 32     | 13      | 5      |
| Average number of calendar days required to process a Money Service<br>Business license or registration                     | 6      | 4      | 4       | 8      |
| Number of approved licensees  | 13,543 | 16,335 | 18,287  | 18,481 |
| Number of new applications  | 5,528  | 6,259  | 6,246   | 5,339  |
| Number of exams completed   | 132    | 89     | 220     | 438    |

Summary of Activities: Primary responsibilities include the licensing, supervision, and examination of mortgage brokers, lenders, registrants, processors and loan originators. The Mortgage Section of NDFI establishes regulations for residential mortgage lenders, brokers, and mortgage loan originators and monitors compliance with the Georgia Residential Mortgage Act (GRMA) and the Georgia Fair Lending Act (GAFLA). The primary responsibility of mortgage section staff is to process new and renewal applications for licensing or registration of regulated entities; secondarily staff members also examine mortgage licensees for compliance and conduct fraud investigations. As needed, mortgage staff collect supporting evidence for legal staff to act upon through enforcement measures or forward to the Attorney General's office. Mortgage section staff also work with law enforcement as needed on criminal mortgage fraud cases. The Money Service Business (MSB) Section is responsible for the licensing and supervision of check cashiers, sale of payment instruments and money transmitters. MSB staff primarily process new and renewal applications, and also conduct examinations, report the results, and recommend action where needed.

Location: 2990 Brandywine Rd. Suite 200, Atlanta

Noteworthy: This program generates revenue through licensing fees and through collection of fees and fines when staff are available to conduct examinations and fraud investigations.

|                     | Continuatio | n Budget    |
|---------------------|-------------|-------------|
| TOTAL STATE FUNDS   | \$2,354,771 | \$2,354,771 |
| State General Funds | \$2,354,771 | \$2,354,771 |
| TOTAL PUBLIC FUNDS  | \$2,354,771 | \$2,354,771 |

#### Reduce funds for the Georgia Technology Authority administrative fee for GETS contract management. State General Funds (\$1,489) (\$1,489) Increase funds to provide a \$1,000 pay raise to full-time, regular employees with current salaries of \$40,000 or 56.2 less

|    | 1655.  |                      |              |
|----|--|----------------------|--------------|
| St | ate General Funds  | \$12,952             | \$0          |
| 56 | <b>3.3</b> Reduce funds for operations.  |                      |              |
| St | ate General Funds  | (\$360)              | (\$360)      |
| 56 | <i>Reduce funds for computer charges to meet projected expenditures.</i>                     |                      |              |
| St | ate General Funds  | (\$26,550)           | (\$26,550)   |
| 56 | 5.5 Increase funds for merit-based pay adjustments, employee recruitment, or retention 2020. | on initiatives effec | tive July 1, |

State General Funds

56.98

56.1

Transfer funds from the Office of the Commissioner of Insurance to the Department of Banking and Finance for the Industrial Loan program to consolidate and streamline financial institution supervision. \$487,132

\$35.087

State General Funds

| 56.100 Non-Depository Financial Institution Supervision  | Appropriatio          | n (HB 793)       |
|--|-----------------------|------------------|
| The purpose of this appropriation is to protect consumers from unfair, deceptive, or fraudulent residential residentia | nortgage lending pro  | actices and      |
| money service businesses, protect consumers by licensing, regulating, and enforcing applicable laws and re   | gulations, and provid | le efficient and |
| flexible application, registrations, and notification procedures for non-depository financial institutions.  |                       |                  |
| TOTAL STATE FUNDS  | \$2,826,456           | \$2,361,459      |
| State General Funds  | \$2,826,456           | \$2,361,459      |
| TOTAL PUBLIC FUNDS   | \$2,826,456           | \$2,361,459      |

# Section 27: Governor, Office of the

### **Governor's Emergency Fund**

The purpose of this appropriation is to provide emergency funds to draw on when disasters create extraordinary demands on government.

|  |              |              | Program      | n Overview   |
|--|--------------|--------------|--------------|--------------|
| Performance Measures:  | FY 2016      | FY 2017      | FY 2018      | FY 2019      |
| Amount of dollars appropriated for Governor's Emergency Fund | \$21,062,041 | \$25,062,041 | \$21,062,041 | \$80,394,096 |
| (GEF)  |              |              |              |              |

| HB 793 (FY 2021G) - Fiscal Mgmnt and Gen Govrnmnt        |         |        | Governor | House   |
|--|---------|--------|----------|---------|
| Percentage of state general funds appropriated for GEF   | 0.11%   | 0.12%  | 0.11%    | 0.35%   |
| Percentage of GEF used for disaster relief               | 0.00%   | 21.10% | 65.00%   | 83.00%  |
| Percentage of GEF used for contingencies designated to a | 100.00% | 75.06% | 100.00%  | 100.00% |
| specific agency  |         |        |          |         |
| Number of funding requests approved for GEF              | 3       | 5      | 4        | 4       |
| Amount of GEF appropriation remaining at fiscal year end | \$0     | \$0    | \$0      | \$0     |

Summary of Activities: Funding for disasters in Georgia goes from the GEF to local governments to help make repairs in the aftermath and also achieve a federal match. It can also be used to pay for unexpected such as cost of litigation or shortfalls in various trust funds.

Noteworthy: In FY 2017 funds were transferred to pay for litigation related to the Tri-State Water War.

|                     | Continuation Budg |              |
|---------------------|-------------------|--------------|
| TOTAL STATE FUNDS   | \$11,062,041      | \$11,062,041 |
| State General Funds | \$11,062,041      | \$11,062,041 |
| TOTAL PUBLIC FUNDS  | \$11,062,041      | \$11,062,041 |

| emands on <u>c</u> | government.            |
|--------------------|------------------------|
|                    |                        |
| 1,062,041          | \$11,062,041           |
| 1,062,041          | \$11,062,041           |
| 1,062,041          | \$11,062,041           |
|                    | 1,062,041<br>1,062,041 |

### **Governor's Office**

The purpose of this appropriation is to provide numerous duties including, but not limited to: granting commissions, appointments and vacancies, maintaining order, and temporary transfer of institutions between departments or agencies. The Mansion allowance per O.C.G.A. 45-7-4 shall be \$60,000.

|         |  | Program          | Overview           |  |  |
|---------|--|------------------|--------------------|--|--|
| Summa   | ry of Activities: The Governor's Office provides constituent services, and legal and policy advice.                        |                  |                    |  |  |
|         |  | Continuati       | on Budget          |  |  |
| TOTALS  | TATE FUNDS   | \$6,829,125      | \$6,829,125        |  |  |
|         | General Funds  | \$6,829,125      | \$6,829,125        |  |  |
| TOTAL I | PUBLIC FUNDS   | \$6,829,125      | \$6,829,125        |  |  |
| 172.1   | Reduce funds to reflect an adjustment to cyber security insurance premiums for the L<br>Administrative Services.           | Department of    |                    |  |  |
| State G | eneral Funds   | (\$3,045)        | (\$3 <i>,</i> 045) |  |  |
| 172.2   | <b>172.2</b> Reduce funds for the Georgia Technology Authority administrative fee for GETS contract management.            |                  |                    |  |  |
| State G | eneral Funds   | (\$11,945)       | (\$11,945)         |  |  |
| 172.3   | Reduce funds to reflect efficiencies in the cost of operations.  |                  |                    |  |  |
| State G | eneral Funds   | (\$409,748)      | (\$409,748)        |  |  |
| 172.4   | Increase funds for merit-based pay adjustments, employee recruitment, or retention 2020.                                   | initiatives effe | ctive July 1,      |  |  |
| State G | eneral Funds   |                  | \$92,870           |  |  |
| 172 1   | 00 Governor's Office   | Appropriatio     | n (HB 793)         |  |  |
|         | pose of this appropriation is to provide numerous duties including, but not limited to: granting commiss                   |                  | •                  |  |  |
| vacanci | es, maintaining order, and temporary transfer of institutions between departments or agencies. The Ma<br>hall be \$60,000. |                  |                    |  |  |

| 45-7-4 Shull be \$00,000. |
|---------------------------|
| TOTAL STATE FUNDS         |
| State General Funds       |
| TOTAL PUBLIC FUNDS        |

\$6,404,387 \$6,404,387 \$6,404,387 \$6,404,387

# Planning and Budget, Governor's Office of

The purpose of this appropriation is to improve state government operations and services by leading and assisting in the evaluation, development, and implementation of budgets, plans, programs, and policies.

|   |         |         | Program ( | Overview |
|---|---------|---------|-----------|----------|
| Performance Measures:                           | FY 2016 | FY 2017 | FY 2018   | FY 2019  |
| Number of State Agency Strategic Plans reviewed | 67      | 70      | 78        | 77       |

\$6,497,257

\$6,497,257

\$6,497,257

| HB 79                              | 3 (FY 2021G) - Fiscal Mgmnt and Gen Govrnmnt   |                      | G                 | overnor         | House          |
|------------------------------------|--|----------------------|-------------------|-----------------|----------------|
| Numbe                              | r of budget amendments approved  | 772                  | 735               | 532             | 518            |
|                                    | e number of days to process amendments (from submittal to  | 6.5                  | 6.8               | 6.4             | 5.6            |
| Number of allotments processed 601 |  |                      | 609               | 975             | 1,001          |
| Averag<br>warran                   | e number of days to process allotments (from submittal to<br>t)  | 5.0                  | 6.4               | 6.7             | 6.3            |
|                                    | <ul> <li>ary of Activities: Provides budget and policy analysis to the Governor as</li> <li>n: 2 Capitol Square</li> </ul>                   | s well as budget and | d policy instruct | tion to state a | gencies.       |
| Locatic                            |  |                      |                   | Continuat       | tion Budget    |
| τοται                              | STATE FUNDS  |                      |                   | 512,291,169     | \$12,291,169   |
|                                    | General Funds  |                      |                   | 512,291,169     | \$12,291,169   |
| TOTAL                              | PUBLIC FUNDS   |                      | ç                 | 512,291,169     | \$12,291,169   |
| 173.1                              | Reduce funds to reflect an adjustment to cyber security in Administrative Services.  | surance premiur      | ms for the De     | partment o      | f              |
| State G                            | eneral Funds   |                      |                   | (\$7,742)       | (\$7,742)      |
| 173.2                              | Reduce funds for the Georgia Technology Authority admir  | nistrative fee for   | GETS contra       | ct managen      | nent.          |
| State G                            | eneral Funds   |                      |                   | (\$14,230)      | (\$14,230)     |
| 173.3                              | Reduce funds to reflect efficiencies in the cost of operation  | ns.                  |                   |                 |                |
| State G                            | eneral Funds   |                      |                   | (\$647,470)     | (\$647,470)    |
| 173.4                              | Eliminate funds for one-time funding for the state Comple<br>targeted marketing, educational, and messaging campaig                          |                      |                   | or the Censu    | s for a        |
| State G                            | eneral Funds   |                      | (                 | (\$1,500,000)   | (\$1,500,000)  |
| 173.5                              | Increase funds for merit-based pay adjustments, employe 2020.  | e recruitment, o     | r retention in    | nitiatives eff  | ective July 1, |
| State G                            | eneral Funds   |                      |                   |                 | \$116,430      |
| <b>173.</b> 2                      | 100 Planning and Budget, Governor's Office of  |                      | Ар                | propriatio      | on (HB 793)    |
| The pu                             | pose of this appropriation is to improve state government operations a poment, and implementation of budgets, plans, programs, and policies. | nd services by lead  |                   |                 |                |
|                                    | STATE FUNDS  |                      |                   | 510,121,727     | \$10,238,157   |
|                                    | General Funds  |                      |                   | 510,121,727     | \$10,238,157   |
| TOTAL                              | PUBLIC FUNDS   |                      | Ç                 | 510,121,727     | \$10,238,157   |

## Equal Opportunity, Georgia Commission on

The purpose of this appropriation is to enforce the Georgia Fair Employment Practices Act of 1978, as amended, and the Fair Housing Act, which makes it unlawful to discriminate against any individual.

|  |         |         | Program ( | Overview |
|--|---------|---------|-----------|----------|
| Performance Measures:  | FY 2016 | FY 2017 | FY 2018   | FY 2019  |
| Percentage of employment discrimination complaints against a state | 11%     | 17%     | 17%       | 15%      |
| agency closed within 90 days (per calendar year)                   |         |         |           |          |
| Percentage of successful performance evaluations by the U.S. Equal | 100%    | 100%    | 100%      | 100%     |
| Employment Opportunity Commission (per calendar year)              |         |         |           |          |
| Percentage of successful performance evaluations by the U.S.       | N/A     | N/A     | N/A       | N/A      |
| Department of Housing and Urban Development (per calendar year)    |         |         |           |          |
| Number of employment discrimination complaints received against a  | 77      | 50      | 29        | 47       |
| state agency (per calendar year)                                   |         |         |           |          |
| Average number of hours to complete an employment discrimination   | 800     | 1,200   | 104       | 52       |
| investigation (per calendar year)                                  |         |         |           |          |
| Number of fair housing complaints received (per calendar year)     | 30      | 30      | 21        | 13       |
| Percentage of fair housing complaints closed within 100 days (per  | 20%     | 10%     | 5%        | 8%       |
| calendar year)   |         |         |           |          |
| Average number of hours to complete a fair housing complaint       | 2,400   | 2,400   | 260       | 104      |
| investigation (per calendar year)                                  |         |         |           |          |

**Summary of Activities:** Enforces Georgia's anti-discrimination statutes within state government and in the housing market. The Equal Employment Division enforces the Georgia Fair Employment Practices Act of 1978, prohibits a state agency from discriminating against any individual on the basis of race, sex, age, disability, national origin, color or retaliation. The Fair Housing Division enforces the Georgia Fair Housing Law, which prohibits discrimination in residential real estate transactions based on race, sex, religion, disability, national origin, familial status or color.

Location: 7 Martin Luther King, Jr. Drive, S.W.

| HB 79   | 3 (FY 2021G) - Fiscal Mgmnt and Gen Govrnmnt   | Governor            | House          |
|---------|--|---------------------|----------------|
|         | orthy: In order to be eligible for millions in federal funding (particularly community development blo<br>ate is required to have a formally certified anti-discrimination office. Thus, most states have a simila |                     | rough DCA),    |
|         |  | Continuat           | ion Budget     |
| TOTALS  | STATE FUNDS  | \$881,077           | \$881,077      |
|         | General Funds  | \$881,077           | \$881,077      |
| TOTAL I | PUBLIC FUNDS   | \$881,077           | \$881,077      |
| 174.1   | Reduce funds to reflect an adjustment to cyber security insurance premiums for th<br>Administrative Services.  | e Department of     | c              |
| State G | eneral Funds   | (\$2,863)           | (\$2,863)      |
| 174.2   | Reduce funds for the Georgia Technology Authority administrative fee for GETS co   | ntract managem      | ient.          |
| State G | eneral Funds   | (\$268)             | (\$268)        |
| 174.3   | Increase funds to provide a \$1,000 pay raise to full-time, regular employees with a less.   | current salaries o  | f \$40,000 or  |
| State G | eneral Funds   | \$8,094             | \$0            |
| 174.4   | Reduce funds for personnel for one vacant intake coordinator position. (H:Reduce<br>Governor's intent to eliminate one vacant intake coordinator position)   | funds to reflect t  | he             |
| State G | eneral Funds   | (\$52,865)          | (\$52,865)     |
| 174.5   | Reduce funds for rent.   |                     |                |
| State G | eneral Funds   | (\$1,700)           | (\$1,700)      |
| 174.6   | Increase funds for merit-based pay adjustments, employee recruitment, or retention 2020.   | on initiatives effe | ective July 1, |
| State G | eneral Funds   |                     | \$12,564       |
| 17/ 1   | 00 Equal Opportunity, Coorgia Commission on  | Appropriatio        |                |
|         | <b>00 Equal Opportunity, Georgia Commission on</b>   |                     | •              |

| The purpose of this appropriation is to enforce the Georgia Fair Employment Practices Act of 1978, as amended, and the Fair Housing Act, |           |           |  |  |  |
|--|-----------|-----------|--|--|--|
| which makes it unlawful to discriminate against any individual.  |           |           |  |  |  |
| TOTAL STATE FUNDS  | \$831,475 | \$835,945 |  |  |  |
| State General Funds  | \$831,475 | \$835,945 |  |  |  |
| TOTAL PUBLIC FUNDS   | \$831,475 | \$835,945 |  |  |  |
|  |           |           |  |  |  |

### Office of the State Inspector General

The purpose of this appropriation is to foster and promote accountability and integrity in state government by investigating and preventing fraud, waste, and abuse.

|  |                 |                | Progra         | m Overview     |
|--|-----------------|----------------|----------------|----------------|
| Performance Measures:                                    | FY 2016         | FY 2017        | FY 2018        | FY 2019        |
| Number of complaints received                            | 204             | 184            | 227            | 313            |
| Number of no probable cause complaints                   | 181             | 168            | 205            | 281            |
| Number of probable cause complaints resulting in an      | 23              | 16             | 22             | 32             |
| investigation  |                 |                |                |                |
| Average time to resolve a complaint (in hours)           | N/A             | N/A            | 70             | 140            |
| Number of cases open/active at year end                  | 21              | 15             | 30             | 30             |
| Number of cases closed                                   | 218             | 222            | 253            | 255            |
| Percentage of recommendations accepted by state agencies | 100%            | 100%           | 100%           | 100%           |
| Number of outreach and training events conducted         | 18              | 20             | 21             | 30             |
| Number of cases concluded with action                    | 14              | 25             | 16             | 21             |
| Value of fraud referred for prosecution                  | \$10,020,843.80 | \$7,704,382.75 | \$8,113,363.87 | \$7,337,552.89 |

Summary of Activities: Investigates fraud, waste, abuse and sexual harassment of state agencies within the executive branch to prevent corruption and to save the state money. Investigative reports are provided to the Governor and the department head of the agency or person under investigation, and include recommendations for correction and future prevention of the uncovered wrongdoing. When necessary, the investigation is forwarded for review to determine if the underlying facts warrant criminal prosecution.

Location: 2 Martin Luther King Jr. Drive S.W.

Noteworthy: Pursuant to Governor Kemp's Executive Order 01.14.19.02, "Preventing Sexual Harassment in the Executive Branch of Government" issued January 14, 2019, the Office of the State Inspector General has been tasked with providing oversight of sexual harassment investigations in State government. Designated agency investigators who are assigned to conduct sexual harassment investigations now have mandated reporting requirements for complaints of sexual harassment.

## **Continuation Budget**

| HB 79              | 3 (FY 2021G) - Fiscal Mgmnt and Gen Govrnmnt   | Governor                                  | House                                     |
|--------------------|--|---|---|
| State              | STATE FUNDS<br>General Funds<br>PUBLIC FUNDS   | \$1,017,859<br>\$1,017,859<br>\$1,017,859 | \$1,017,859<br>\$1,017,859<br>\$1,017,859 |
| 179.1              | Reduce funds to reflect an adjustment to cyber security insurance pro  |   |   |
| 179.1              | Administrative Services.   |   | 1   |
| State G            | eneral Funds   | (\$3,284)                                 | (\$3,284                                  |
| 179.2              | Reduce funds for the Georgia Technology Authority administrative fe  | ee for GETS contract managen              | nent.                                     |
| State G            | eneral Funds   | (\$571)                                   | (\$571)                                   |
| 179.3              | Reduce funds for personnel for one vacant administrative assistant p<br>Governor's intent to eliminate one vacant administrative assistant p | osition)                                  |   |
| State G            | eneral Funds   | (\$70,177)                                | (\$70,177                                 |
| 179.4              | Increase funds to annualize funds for personnel for five positions (\$4 establish the Sexual Harassment Division.                            | 66,793) and operations (\$42,4            | 421) to                                   |
| State G            | eneral Funds   | \$509,214                                 | \$509,214                                 |
| 179.5              | Increase funds for merit-based pay adjustments, employee recruitme<br>2020.  | ent, or retention initiatives eff         | ective July 1,                            |
| State G            | eneral Funds   |   | \$16,512                                  |
| <mark>179.1</mark> | 00 Office of the State Inspector General   | Appropriatio                              | on (HB 793)                               |
| -                  | pose of this appropriation is to foster and promote accountability and integrity in st vaste, and abuse.                                     | ate government by investigating an        | d preventing                              |
| TOTAL              | STATE FUNDS  | \$1,453,041                               | \$1,469,553                               |
|                    | General Funds<br>PUBLIC FUNDS  | \$1,453,041<br>\$1,453,041                | \$1,469,553<br>\$1,469,553                |
|                    |  | Ş1,433,041                                | JT,405,555                                |

The Mansion allowance shall be \$60,000.

# Section 36: Properties Commission, State

### **Properties Commission, State**

The purpose of this appropriation is to maintain long-term plans for state buildings and land; to compile an accessible database of stateowned and leased real property with information about utilization, demand management, and space standards; and to negotiate better rates in the leasing market and property acquisitions and dispositions.

|  |         |         | Program C | Overview |
|--|---------|---------|-----------|----------|
| Performance Measures:  | FY 2016 | FY 2017 | FY 2018   | FY 2019  |
| Percentage of surplus property at or above market rate           | 100%    | 100%    | 100%      | 100%     |
| Percentage of property acquired at or below market rate          | 100%    | 100%    | 100%      | 100%     |
| Percentage of leases executed at or below prevailing market rate | 100%    | 100%    | 100%      | 100%     |

Summary of Activities: Serves as the Real Estate Portfolio Manager for the state by managing the acquisition and disposition of all real property assets; assists state agencies with all space management and leasing needs; provides asset management and market evaluation analyses; and manages inventory of all state-owned and leased property through BLLIP (Building, Land and Lease Inventory of Property).

Location: FY 2019 inventory includes 10,037 state-owned buildings and structures (excludes 3,487 Board of Regents, 1,095 Department of Transportation and 183 Community Service Board structures); 1,898 state leases; and over 830,000 acres of state-owned and leased land across Georgia.

Fund Sources: SPC's annual operating budget is funded by proceeds from Georgia Building Authority (GBA).

Noteworthy: Total revenue collected from property sales and leases and deposited into the treasury for FY 2019 totaled \$24,225,650. Additionally, SPC's ability to execute multi-year leases allowed a cost avoidance of \$53.7 million for FY 2019.

|  | Continuati  | ion Budget  |
|--|-------------|-------------|
| TOTAL STATE FUNDS                      | \$0         | \$0         |
| State General Funds                    | \$0         | \$0         |
| TOTAL INTRA-STATE GOVERNMENT TRANSFERS | \$2,480,500 | \$2,480,500 |
| State Funds Transfers                  | \$2,480,500 | \$2,480,500 |
| Rental Payments for GBA Facilities     | \$2,480,500 | \$2,480,500 |
| TOTAL PUBLIC FUNDS                     | \$2,480,500 | \$2,480,500 |

### 240.100 Properties Commission, State

| <b>Depa</b><br>The pur | <b>Fion 42: Revenue, Department of</b><br><b>rtmental Administration (DOR)</b><br>pose of this appropriation is to administer and enforce the tax laws of the State of Georgia and provide general support<br>and programs of the Department of Revenue.  | services to the              |
|------------------------|---|------------------------------|
|                        | Program   | n Overview                   |
| Departr                | <b>ry of Activities:</b> Provides administrative services for all department divisions including the Commissioner's Office, the F<br>nent, the Office of Human Resources, Strategic Planning and Implementation, Procurement, and the Training Unit. It als<br>ment and oversight of the department to administer and enforce Georgia tax laws. |                              |
|                        | n: Headquarters on 1800 Century Center Boulevard in Atlanta and regional offices in Cartersville, Gainesville, Atlanta, A<br>us, Macon, Augusta, Albany, Douglas, and Savannah  | thens,                       |
| Notewo<br>actual u     | orthy: In FY 2017 the Technical Support Services program personnel and funds were divided among the programs of the<br>sage.  | e DOR based on               |
|                        | Continuat   | ion Budget                   |
|                        | TATE FUNDS \$14,477,026<br>General Funds \$14,477,026   | \$14,477,026<br>\$14,477,026 |
|                        | PUBLIC FUNDS \$14,477,026   | \$14,477,026                 |
| 295.1                  | Increase funds to reflect an adjustment to cyber security insurance premiums for the Department of Administrative Services.   | of                           |
| State G                | eneral Funds \$1,405  | \$1,405                      |
| 295.2                  | Reduce funds for the Georgia Technology Authority administrative fee for GETS contract managem  | nent.                        |
| State G                | eneral Funds (\$96,634)   | (\$96,634)                   |
| 295.3                  | Increase funds to provide a \$1,000 pay raise to full-time, regular employees with current salaries o<br>less.  | f \$40,000 or                |
| State G                | eneral Funds \$11,333   | \$0                          |
| 295.4                  | Reduce funds for personnel for two vacant positions and savings from payroll shared services trans<br>(H:Reduce funds to reflect the Governor's intent to eliminate one vacant administrative assistant p<br>vacant developer supervisor position, and savings from payroll shared services transition)   | osition, one                 |
| State G                | eneral Funds (\$340,108)  | (\$340,108)                  |
| 295.5                  | Reduce funds for operations.  | (10.0.0)                     |
| State G                | eneral Funds (\$9,611)  | (\$9,611)                    |
| 295.6                  | Reduce funds for computer charges to reflect savings from the transition to the state's time report<br>enterprise system.   | ing                          |
| State G                | eneral Funds (\$25,665)   | (\$25,665)                   |
| 295.7                  | Reduce funds for telecommunications to reflect re-deployment of end-user equipment.   |                              |
| State G                | eneral Funds (\$52,681)   | (\$52,681)                   |
| 295.8                  | Increase funds for merit-based pay adjustments, employee recruitment, or retention initiatives effe<br>2020.  | ective July 1,               |
| State G                | eneral Funds  | \$190,194                    |
| <mark>295.1</mark>     | 00 Departmental Administration (DOR) Appropriation  | on (HB 793)                  |
| operati                | pose of this appropriation is to administer and enforce the tax laws of the State of Georgia and provide general support<br>ng programs of the Department of Revenue.   |                              |
|                        | STATE FUNDS \$13,965,065<br>General Funds \$13,965,065  | \$14,143,926<br>\$14,143,926 |
|                        | PUBLIC FUNDS         \$13,965,065   | \$14,143,926<br>\$14,143,926 |
|                        |   |                              |

### HB 793 (FY 2021G) - Fiscal Mgmnt and Gen Govrnmnt

The purpose of this appropriation is to maintain long-term plans for state buildings and land; to compile an accessible database of stateowned and leased real property with information about utilization, demand management, and space standards; and to negotiate better rates in the leasing market and property acquisitions and dispositions.

| TOTAL INTRA-STATE GOVERNMENT TRANSFERS | \$2,480,500 | \$2,480,500 |
|--|-------------|-------------|
| State Funds Transfers                  | \$2,480,500 | \$2,480,500 |
| Rental Payments for GBA Facilities     | \$2,480,500 | \$2,480,500 |
| TOTAL PUBLIC FUNDS                     | \$2,480,500 | \$2,480,500 |
|  |             |             |

#### erview

| epart | ment, the Office of Human Resources, Strategic Planning and Implementation, Procurement, and ement and oversight of the department to administer and enforce Georgia tax laws. | ,                       |              |
|-------|--|-------------------------|--------------|
|       | on: Headquarters on 1800 Century Center Boulevard in Atlanta and regional offices in Cartersville,<br>bus, Macon, Augusta, Albany, Douglas, and Savannah                       | Gainesville, Atlanta, A | thens,       |
|       | orthy: In FY 2017 the Technical Support Services program personnel and funds were divided amor<br>usage.   | ng the programs of the  | DOR based on |
|       |  | Continuat               | ion Budget   |
| DTAL  | STATE FUNDS  | \$14,477,026            | \$14,477,026 |
| State | General Funds  | \$14,477,026            | \$14,477,026 |
| OTAL  | PUBLIC FUNDS   | \$14,477,026            | \$14,477,026 |
| 95.1  | Increase funds to reflect an adjustment to cyber security insurance premiums fo<br>Administrative Services.  | r the Department o      | of           |
| ate G | eneral Funds   | \$1,405                 | \$1,405      |
| 95.2  | Reduce funds for the Georgia Technology Authority administrative fee for GETS  | contract managen        | nent.        |
| ate G | eneral Funds   | (\$96,634)              | (\$96,634)   |
|       |  |                         |              |

Governor

House

#### **Forestland Protection Grants**

The purpose of this appropriation is to provide reimbursement for forestland conservation use property and qualified timberland property to counties, municipalities, and school districts.

|   |                 |                 | Progra          | am Overview     |
|---|-----------------|-----------------|-----------------|-----------------|
| Performance Measures:                                   | FY 2016         | FY 2017         | FY 2018         | FY 2019         |
| Number of jurisdictions reimbursed under the Forestland | 134             | 125             | 136             | 149             |
| Protection Act  |                 |                 |                 |                 |
| Number of reimbursements                                | 256             | 240             | 501             | 291             |
| Amount of reimbursements                                | \$29,072,351.00 | \$29,072,351.00 | \$73,452,840.91 | \$44,396,180.52 |
| Average time in days from application to award payment  | 379             | 385             | 341             | 299             |
| Number of acres of forestland preserved under the       | 4,578,341       | 4,867,328       | 5,219,266       | 5,369,122       |
| Forestland Protection Act                               |                 |                 |                 |                 |
| Average amount of reimbursement claims                  | \$113,564.00    | \$230,733.00    | \$284,701.00    | \$297,960.00    |

Summary of Activities: Reimburses counties, municipalities, and school districts for lost property tax revenue as a result of qualifying conservation use. Funds are provided to local governments based on applications on a first-come-first-serve basis.

#### Timing: Annual reimbursements.

Noteworthy: HB85 and HR51 (2018) impact the evaluation methods, which will impact calendar year applications for 2019 in submittal for 2020, which potentially would influence FY2021 appropriations.

|                     | Continuation     | Budget    |
|---------------------|------------------|-----------|
| TOTAL STATE FUNDS   | \$14,072,351 \$1 | 4,072,351 |
| State General Funds | \$14,072,351 \$1 | 4,072,351 |
| TOTAL PUBLIC FUNDS  | \$14,072,351 \$1 | 4,072,351 |

| 296.100 Forestland Protection Grants   | Appropriatio           | on (HB 793)    |
|--|------------------------|----------------|
| The purpose of this appropriation is to provide reimbursement for forestland conservation use property a counties, municipalities, and school districts. | nd qualified timberlan | nd property to |
| TOTAL STATE FUNDS  | \$14,072,351           | \$14,072,351   |
| State General Funds  | \$14,072,351           | \$14,072,351   |
| TOTAL PUBLIC FUNDS   | \$14,072,351           | \$14,072,351   |

#### **Industry Regulation**

The purpose of this appropriation is to provide regulation of the distribution, sale, and consumption of alcoholic beverages and tobacco products.

|   |                |                | Progra         | m Overview     |
|---|----------------|----------------|----------------|----------------|
| Performance Measures:   | FY 2016        | FY 2017        | FY 2018        | FY 2019        |
| Number of alcohol inspections                                 | 3,755          | 5,726          | 6,667          | 6,565          |
| Percentage of alcohol inspections in compliance               | 75.40%         | 83.00%         | 86.00%         | 90.00%         |
| Number of tobacco inspections                                 | 2,945          | 5,428          | 5,787          | 5,237          |
| Percentage of tobacco inspections in compliance               | 81.57%         | 93.00%         | 91.00%         | 94.00%         |
| Average Alcohol/Tobacco/COAM inspections per sworn Alcohol    | 291            | 259            | 390            | 393            |
| and Tobacco Division Officer                                  |                |                |                |                |
| Dollar amount collected by Alcohol and Tobacco Division staff | \$1,589,000.00 | \$2,195,000.00 | \$2,035,622.00 | \$7,279,607.00 |
| Number of underage alcohol investigations                     | 3,254          | 3,360          | 3,273          | 3,826          |
| Percentage of investigated vendors making illegal underage    | 10.00%         | 8.00%          | 6.00%          | 7.00%          |
| alcohol sales   |                |                |                |                |
| Number of underage tobacco investigations                     | 2,616          | 3,683          | 3,898          | 4,713          |
| Percentage of investigated vendors making illegal underage    | 11.00%         | 8.00%          | 8.00%          | 7.00%          |
| tobacco sales   |                |                |                |                |

Summary of Activities: Enforces compliance with Georgia laws and regulations regarding alcohol and tobacco products. It also provides assistance to federal, other state, and local government and their law enforcement agencies to prevent the illegal production, importation, possession, and sale of alcoholic beverage products to underage persons, as well as the transportation and sale of untaxed tobacco products.

**Location:** Headquarters on 1800 Century Center Boulevard in Atlanta and regional offices in Cartersville, Gainesville, Atlanta, Athens, Columbus, Macon, Augusta, Albany, Douglas, and Savannah

**Fund Sources:** Federal funds include the Prevention and Treatment of Substance Abuse Grant.

**Noteworthy:** In FY 2017 the Technical Support Services program funds were distributed throughout the programs of the Department of Revenue. Funds were also redistributed across all of the programs to reflect actual expenditures.

|                          | Continuati  | on Budget   |
|--------------------------|-------------|-------------|
| TOTAL STATE FUNDS        | \$7,700,323 | \$7,700,323 |
| State General Funds      | \$7,266,540 | \$7,266,540 |
| Tobacco Settlement Funds | \$433,783   | \$433,783   |

| HB 79                           | 3 (FY 2021G) - Fiscal Mgmnt and Gen Govrnmnt   | Governor  | House   |
|---------------------------------|--|---|---|
| Preve<br>TOTAL<br>Sales<br>Toba | EDERAL FUNDS<br>ntion & Treatment of Substance Abuse Grant CFDA93.959<br>AGENCY FUNDS<br>and Services<br>acco Stamp Administration Fee<br>PUBLIC FUNDS | \$370,147<br>\$370,147<br>\$485,887<br>\$485,887<br>\$485,887<br>\$485,887<br>\$8,556,357 | \$370,147<br>\$370,147<br>\$485,887<br>\$485,887<br>\$485,887<br>\$485,887<br>\$8,556,357 |
| 297.1                           | Reduce funds for the Georgia Technology Authority administrative fee for GE  | TS contract managem   | ent.  |
| State G                         | eneral Funds   | (\$46,617)  | (\$46,617)  |
| 297.2                           | Increase funds to provide a \$1,000 pay raise to full-time, regular employees<br>less.   | with current salaries oj  | f \$40,000 or   |
| State G                         | eneral Funds   | \$24,447  | \$0   |
| 297.3                           | Reduce funds for personnel for one vacant position. (H:Reduce funds to reflece eliminate one vacant auditor position)                                  | ct the Governor's inten   | it to   |
| State G                         | eneral Funds   | (\$60,999)  | (\$60,999)  |
| 297.4                           | Reduce funds for operations.   |   |   |
| State G                         | eneral Funds   | (\$25,386)  | (\$25,386)  |
| 297.5                           | Reduce funds for computer charges to reflect savings from the transition to t enterprise system.   | he state's time reporti   | ng  |
| State G                         | eneral Funds   | (\$25,665)  | (\$25,665)  |
| 297.6                           | Reduce funds for telecommunications to reflect re-deployment of end-user e   | quipment.   |   |
| State G                         | eneral Funds   | (\$25,520)  | (\$25,520)  |
| 297.7                           | Increase funds for merit-based pay adjustments, employee recruitment, or re<br>2020.   | etention initiatives effe   | ctive July 1,   |
| State G                         | eneral Funds   |   | \$95,433  |
| <mark>297.1</mark>              | 00 Industry Regulation   | Appropriatio  | <mark>n (HB 793)</mark>   |
| The pur                         | pose of this appropriation is to provide regulation of the distribution, sale, and consumption c   | of alcoholic beverages and  | tobacco   |

| The purpose of this uppropriation is to provide regulation of the distribution, sale, and consump | alon of alconolic beverages and | ιοράττο     |
|---|---------------------------------|-------------|
| products.   |                                 |             |
| TOTAL STATE FUNDS   | \$7,540,583                     | \$7,611,569 |
| State General Funds   | \$7,106,800                     | \$7,177,786 |
| Tobacco Settlement Funds  | \$433,783                       | \$433,783   |
| TOTAL FEDERAL FUNDS   | \$370,147                       | \$370,147   |
| Prevention & Treatment of Substance Abuse Grant CFDA93.959  | \$370,147                       | \$370,147   |
| TOTAL AGENCY FUNDS  | \$485,887                       | \$485,887   |
| Sales and Services  | \$485,887                       | \$485,887   |
| Tobacco Stamp Administration Fee  | \$485,887                       | \$485,887   |
| TOTAL PUBLIC FUNDS  | \$8,396,617                     | \$8,467,603 |
|   |                                 |             |

### **Local Government Services**

The purpose of this appropriation is to assist local tax officials with the administration of state tax laws and administer the unclaimed property unit.

|  |                    |                    | Prog               | ram Overview       |
|--|--------------------|--------------------|--------------------|--------------------|
| Performance Measures:                        | FY 2016            | FY 2017            | FY 2018            | FY 2019            |
| Number of resolved Unclaimed Property claims | 3,722              | 5,104              | 5,951              | 14,857             |
| Total amount of local tax distributions      | \$4,478,411,996.00 | \$4,566,511,825.00 | \$5,033,004,714.00 | \$5,557,949,758.00 |

Summary of Activities: Works with local governments to administer tax laws and unclaimed property activities. Manages tax digest compliance and support to counties for property tax purposes, as well as the public utility valuation and assessment process associated with railroads, utilities and flight equipment companies as they relate to property tax administration. Also manages local sales tax distributions to MARTA, counties, cities, and school systems in the state.

Location: Headquarters on 1800 Century Center Boulevard in Atlanta and regional offices in Cartersville, Gainesville, Atlanta, Athens, Columbus, Macon, Augusta, Albany, Douglas, and Savannah

**Noteworthy:** In FY 2017 the Technical Support Services program funds were distributed throughout the programs of the Department of Revenue. Funds were also redistributed across all of the programs to reflect actual expenditures.

|                     | Continuation Bud     | get |
|---------------------|----------------------|-----|
| TOTAL STATE FUNDS   | \$4,987,556 \$4,987, | 556 |
| State General Funds | \$4,987,556 \$4,987, | 556 |
| TOTAL AGENCY FUNDS  | \$420,000 \$420,     | 000 |
| Sales and Services  | \$420,000 \$420,     | 000 |

| HB 79               | 93 (FY 2021G) - Fiscal Mgmnt and Gen Govrnmnt   | Governor                             | House             |
|---------------------|---|--------------------------------------|-------------------|
|                     | claimed Property Collection Fees per OCGA44-12-218<br>PUBLIC FUNDS                            | \$420,000<br>\$5,407,550             |                   |
| 298.1               | Reduce funds for the Georgia Technology Authority administrativ                               | ve fee for GETS contract manag       | ement.            |
| State G             | Seneral Funds   | (\$29,564                            | 1) (\$29,564)     |
| 298.2               | Increase funds to provide a \$1,000 pay raise to full-time, regular<br>less.                  | employees with current salarie       | s of \$40,000 or  |
| State G             | Seneral Funds   | \$17,809                             | <del>)</del> \$0  |
| 298.3               | Reduce funds for operations.  |                                      |                   |
| State G             | Seneral Funds   | (\$13,093                            | 3) (\$13,093)     |
| 298.4               | Reduce funds for computer charges to reflect savings from the tr enterprise system.           | ansition to the state's time rep     | orting            |
| State G             | Seneral Funds   | (\$25,665                            | 5) (\$25,665)     |
| 298.5               | Reduce funds for telecommunications to reflect re-deployment o                                | f end-user equipment.                |                   |
| State G             | Seneral Funds   | (\$5,787                             | 7) (\$5,787)      |
| 298.6               | Increase funds for merit-based pay adjustments, employee recru<br>2020.                       | itment, or retention initiatives     | effective July 1, |
| State G             | Seneral Funds   |                                      | \$73,870          |
| <mark>298.</mark> 2 | 100 Local Government Services   | Appropria                            | tion (HB 793)     |
| The pul             | rpose of this appropriation is to assist local tax officials with the administration ty unit. | of state tax laws and administer the | ınclaimed         |
| -                   | STATE FUNDS   | \$4,931,25                           |                   |
|                     | General Funds   | \$4,931,25                           |                   |
| -                   | AGENCY FUNDS  | \$420,000                            |                   |
|                     | and Services  | \$420,000<br>\$420,000               |                   |
|                     | claimed Property Collection Fees per OCGA44-12-218  | \$420,000                            | , ,,000           |

Local Tax Officials Retirement and FICA

The purpose of this appropriation is to provide state retirement benefits and employer share of FICA to local tax officials.

| Program Overview   |                |                |                |                |
|--|----------------|----------------|----------------|----------------|
| Performance Measures:  | FY 2016        | FY 2017        | FY 2018        | FY 2019        |
| Amount of Employee Retirement System benefits paid for<br>local retirement | \$7,777,865.99 | \$8,930,711.99 | \$9,916,663.85 | \$7,784,854.67 |
| Number of officials and staff participating in Employee                    | 950            | 857            | 796            | 732            |
| Retirement System  |                |                |                |                |
| Amount of FICA paid for local retirement                                   | \$681,314.00   | \$681,314.00   | \$681,314.00   | \$681,314.00   |

**Summary of Activities:** Provides state retirement benefits to county tax officials and their staff through payments to the Employees' Retirement System of Georgia for the employer's share of the retirement contribution. It also reimburses the counties for the employer's share of FICA (Federal Insurance Contributions Act) expenses, which are comprised of the Social Security and Medicare taxes that are withheld by federal law.

|                     | Continuati  | on Budget   |
|---------------------|-------------|-------------|
| TOTAL STATE FUNDS   | \$9,213,514 | \$9,213,514 |
| State General Funds | \$9,213,514 | \$9,213,514 |
| TOTAL PUBLIC FUNDS  | \$9,213,514 | \$9,213,514 |
|                     |             |             |

**299.1** *Reduce funds based on projected expenditures.* 

State General Funds

TOTAL PUBLIC FUNDS

| 299.100 Local Tax Officials Retirement and FICA  | Appropriatio     | n (HB 793)  |
|--|------------------|-------------|
| The purpose of this appropriation is to provide state retirement benefits and employer share of FICA to loca | l tax officials. |             |
| TOTAL STATE FUNDS  | \$9,213,514      | \$9,044,170 |
| State General Funds  | \$9,213,514      | \$9,044,170 |
| TOTAL PUBLIC FUNDS   | \$9,213,514      | \$9,044,170 |

## Motor Vehicle Registration and Titling

\$5,351,256

(\$169,344)

\$5,407,317

The purpose of this appropriation is to establish motor vehicle ownership by maintaining title and registration records and validate rebuilt vehicles for road-worthiness for new title issuance.

|   |           |           | Program   | <b>Overview</b> |
|---|-----------|-----------|-----------|-----------------|
| Performance Measures:   | FY 2016   | FY 2017   | FY 2018   | FY 2019         |
| Amount of revenue from motor vehicle registrations (in millions)      | \$242.00  | \$297.00  | \$293.00  | \$288.00        |
| Number of motor vehicle titles processed (in millions)                | 3         | 3         | 3         | 3               |
| Number of motor vehicle registrations processed                       | 9,329,835 | 9,578,056 | 9,639,665 | 10,022,751      |
| Number of motor vehicle registrations renewed online                  | 952,914   | 1,024,505 | 1,148,227 | 1,271,294       |
| Salvage inspections completed statewide                               | 23,105    | 22,695    | 23,060    | 17,271          |
| Percentage of each private contractor's inspection reports            | 16.80%    | 4.35%     | 7.34%     | 8.43%           |
| reviewed by state salvage inspectors                                  |           |           |           |                 |
| Percentage of each private contractor's inspections that are visually | 5.00%     | 1.21%     | 6.26%     | 8.93%           |
| inspected by state salvage inspectors                                 |           |           |           |                 |
| Percentage of compliant contractor salvage vehicle inspections        | 96.00%    | 92.00%    | 98.67%    | 99.60%          |

**Summary of Activities:** Issues Georgia Certificates of Title, license plates, and commercial vehicle permits, and records liens and security interests on all vehicles registered to the State of Georgia. Partners with counties to facilitate applications for title and vehicle registrations. County tag offices located throughout the state are responsible for the operations costs of their offices including personnel, printers, and postage. The Department of Revenue holds responsibility for motor vehicle tag printing and sustaining a tag inventory, manages the information technology system necessary for registration and titling in the state, and coordinates efforts at the county level.

Location: 4125 Welcome All Road, Atlanta; vehicle registrations and most title processing applications can be completed at any local County Tax Commissioner's Office

**Noteworthy:** The Department of Revenue (DOR) and Department of Driver Services (DDS) have been setting up the Driver Record Integrated Vehicle Enterprise System (DRIVES) which was fully implemented at DOR in May 2019. In FY2017 the Technical Support Services program funds were distributed throughout the programs of the Department of Revenue. Funds were also redistributed across all of the programs to reflect actual expenditures.

|                     | •   |  |                              |
|---------------------|---|--|------------------------------|
|                     |   | Continuat                              | ion Budget                   |
|                     | STATE FUNDS   | \$42,248,553                           | \$42,248,553                 |
|                     | General Funds PUBLIC FUNDS  | \$42,248,553<br>\$42,248,553           | \$42,248,553<br>\$42,248,553 |
| IUIAL               | FOLLET GIVES  | 942,240,333                            | J+2,240,JJJ                  |
| 300.1               | Reduce funds for the Georgia Technology Authority administrative fee  | for GETS contract managen              | nent.                        |
| State G             | Seneral Funds   | (\$92,261)                             | (\$92,261)                   |
| 300.2               | Increase funds to provide a \$1,000 pay raise to full-time, regular emplo<br>less.                                      | oyees with current salaries o          | f \$40,000 or                |
| State G             | ieneral Funds   | \$132,758                              | \$0                          |
| 300.3               | Reduce funds for personnel for six vacant positions. (H:Reduce funds to   | reflect the Governor's inter           | nt to                        |
|                     | eliminate four vacant administrative support positions, one vacant adm<br>position, and one vacant IT manager position) | •                                      |                              |
| State G             | ieneral Funds   | (\$344,142)                            | (\$344,142)                  |
| 300.4               | Reduce funds for computer charges to reflect savings from the transition enterprise system.                             | on to the state's time report          | ing                          |
| State G             | ieneral Funds   | (\$25,665)                             | (\$25,665)                   |
| 300.5               | Reduce funds for telecommunications to reflect re-deployment of end-  | user equipment.                        |                              |
| State G             | Seneral Funds   | (\$264,648)                            | (\$264,648)                  |
| 300.6               | Reduce funds for computer charges to reflect Driver Record and Integra  | ated Vehicle Enterprise Syste          | em (DRIVES)                  |
| State G             | ieneral Funds   | (\$3,084,771)                          | (\$3,084,771)                |
| 300.7               | Increase funds for merit-based pay adjustments, employee recruitment 2020.  | t, or retention initiatives effe       | ective July 1,               |
| State G             | ieneral Funds   |  | \$174,184                    |
| <mark>300.</mark> 1 | 100 Motor Vehicle Registration and Titling  | Appropriatio                           | on (HB 793)                  |
| The pu              | rpose of this appropriation is to establish motor vehicle ownership by maintaining title o                              |  | • •                          |
|                     | s for road-worthiness for new title issuance.<br>STATE FUNDS  | \$38,569,824                           | \$38,611,250                 |
| -                   |   | ······································ | , , ,                        |

State General Funds TOTAL PUBLIC FUNDS

### **Office of Special Investigations**

\$38,569,824

\$38,569,824

\$38,611,250

\$38,611,250

The purpose of this appropriation is to investigate fraudulent taxpayer and criminal activities involving department efforts; and conduct checkpoints in areas where reports indicate the use of dyed fuels in on-road vehicles.

| Program Overvie                           |                  |                  |                  |                  |
|---|------------------|------------------|------------------|------------------|
| Performance Measures:                     | FY 2016          | FY 2017          | FY 2018          | FY 2019          |
| Amount of fraud prevented per fiscal year | \$110,444,067.00 | \$171,425,186.00 | \$332,706,020.00 | \$146,672,787.00 |
| Total number of returns reviewed          | 4,300,000        | 4,605,272        | 4,770,866        | 4,871,086        |
| Number of returns reversed                | 28,379           | 14,249           | 195,963          | 8,032            |
| Cases worked Vin/Title Fraud Unit         | 243              | 275              | 247              | 401              |
| Arrest made Vin/Title Fraud               | 22               | 20               | 47               | 28               |
| Cases investigated by Tax Special Agents  | 274              | 276              | 197              | 128              |
| Cases prosecuted by Tax Special Agents    | 47               | 68               | 15               | 18               |
| Arrests made by Tax Special Agents        | 88               | 67               | 241              | 298              |

**Summary of Activities:** Investigates potential criminal violations involving fraud and theft related to income tax, withholding tax, sales and use tax, excise tax, property tax and motor fuel tax and dyed (untaxed) fuel in on-road vehicles. These investigations develop cases which are turned over to state legal authorities for prosecution in a court of law. This division is also responsible for the physical security of the Department's facilities and conducts internal affairs investigations.

Location: Headquarters on 1800 Century Center Boulevard in Atlanta and regional offices in Cartersville, Gainesville, Atlanta, Athens, Columbus, Macon, Augusta, Albany, Douglas, and Savannah

**Noteworthy:** Previously, funds and operations for dyed fuel investigations were moved and recognized in OSI now. Also, in FY 2017 the Technical Support Services program funds were distributed throughout the programs of the Department of Revenue. Funds were also redistributed across all of the programs to reflect actual expenditures. Also in FY 2017 the Fraud Detection and Prevention program was absorbed by the Office of Special Investigations.

|  | Continuation Budget |             |
|--|---------------------|-------------|
| TOTAL STATE FUNDS                            | \$6,265,601         | \$6,265,601 |
| State General Funds                          | \$6,265,601         | \$6,265,601 |
| TOTAL FEDERAL FUNDS                          | \$474,960           | \$474,960   |
| FFIND Federal Highway Admin CFDA22.205       | \$416,081           | \$416,081   |
| NHTSA Discretionary Safety Grants CFDA20.614 | \$58,879            | \$58,879    |
| TOTAL INTRA-STATE GOVERNMENT TRANSFERS       | \$113,516           | \$113,516   |
| State Funds Transfers                        | \$113,516           | \$113,516   |
| Agency to Agency Contracts                   | \$113,516           | \$113,516   |
| TOTAL PUBLIC FUNDS                           | \$6,854,077         | \$6,854,077 |

**301.1** Reduce funds for the Georgia Technology Authority administrative fee for GETS contract management.State General Funds(\$28,407)(\$28,407)(\$28,407)

**301.2** Increase funds to provide a \$1,000 pay raise to full-time, regular employees with current salaries of \$40,000 or less.

State General Funds

**301.3** *Reduce funds for personnel for one vacant position. (H:Reduce funds to reflect the Governor's intent to eliminate one vacant tax examiner position)* 

State General Funds

**301.4** *Reduce funds for computer charges to reflect savings from the transition to the state's time reporting enterprise system.* 

State General Funds(\$25,665)(\$25,665)**301.5**Reduce funds for telecommunications to reflect re-deployment of end-user equipment.(\$18,498)State General Funds(\$18,498)(\$18,498)**301.6**Reduce funds for contracts for reduced call center assistance.(\$18,498)

State General Funds

**301.7** Increase funds for merit-based pay adjustments, employee recruitment, or retention initiatives effective July 1, 2020.

State General Funds

| 301.100 Office of Special Investigations  | Appropriation (HB 793 |             |  |
|---|-----------------------|-------------|--|
| The purpose of this appropriation is to investigate fraudulent taxpayer and criminal activities involving department efforts; and conduct |                       |             |  |
| checkpoints in areas where reports indicate the use of dyed fuels in on-road vehicles.  |                       |             |  |
| TOTAL STATE FUNDS   | \$6,003,687           | \$6,048,813 |  |
| State General Funds   | \$6,003,687           | \$6,048,813 |  |
| TOTAL FEDERAL FUNDS   | \$474,960             | \$474,960   |  |
| FFIND Federal Highway Admin CFDA22.205  | \$416,081             | \$416,081   |  |
| NHTSA Discretionary Safety Grants CFDA20.614  | \$58,879              | \$58,879    |  |
| TOTAL INTRA-STATE GOVERNMENT TRANSFERS  | \$113,516             | \$113,516   |  |
| State Funds Transfers   | \$113,516             | \$113,516   |  |
|   |                       |             |  |

\$9,714

(\$66,748)

(\$132,310)

\$0

(\$66,748)

(\$132,310)

\$54,840

Governor

House

| HB 793 (FY 2021G) - Fiscal Mgmnt and Gen Govrnmnt | Governor    | House       |
|---|-------------|-------------|
| Agency to Agency Contracts                        | \$113,516   | \$113,516   |
| TOTAL PUBLIC FUNDS                                | \$6,592,163 | \$6,637,289 |

### Tax Compliance

The purpose of this appropriation is to audit tax accounts, ensure compliance, and collect on delinquent accounts.

| Program Overview   |                  |                  |                  |                  |
|--|------------------|------------------|------------------|------------------|
| Performance Measures:                                      | FY 2016          | FY 2017          | FY 2018          | FY 2019          |
| Number of telephone calls seeking assistance in the 11     | 183,248          | 148,526          | 143,676          | 152,457          |
| Regional Offices   |                  |                  |                  |                  |
| Number of walk-in taxpayers seeking assistance in the 11   | 22,750           | 20,354           | 21,203           | 22,455           |
| Regional Offices   |                  |                  |                  |                  |
| Average collections per out-of-state auditor               | \$1,787,750.00   | \$2,472,029.00   | \$2,776,620.00   | \$3,697,304.70   |
| Total revenue agent collections                            | \$430,173,424.00 | \$571,165,133.00 | \$577,124,520.21 | \$644,513,035.88 |
| Average collections per in-state auditor                   | \$1,382,146.00   | \$888,281.00     | \$2,001,849.00   | \$1,605,139.20   |
| Average collections per field revenue agent                | \$2,607,112.00   | \$3,461,606.00   | \$3,497,724.36   | \$5,370,941.97   |
| Average number of hours per audit by tax type - Sales and  | 28               | 48               | 57               | 55               |
| Use Tax  |                  |                  |                  |                  |
| Average number of hours per audit by tax type - Individual | 2                | 1                | 1                | 1                |
| Income Tax   |                  |                  |                  |                  |
| Average number of hours per audit by tax type -            | 4                | 3                | 2                | 10               |
| Withholding Tax  |                  |                  |                  |                  |
| Average number of hours per audit by tax type -            | 25               | 26               | 40               | 45               |
| Miscellaneous Taxes including IFTA, IRP, Tobacco, Alcohol, |                  |                  |                  |                  |
| Unclaimed Property   |                  |                  |                  |                  |
| Number of audits completed                                 | 64,144           | 93,892           | 103,031          | 113,702          |
| Percentage of audits found to be in compliance             | 42.00%           | 34.00%           | 36.00%           | 42.00%           |
| Total in state auditor collections                         | \$65,400,778.00  | \$59,514,834.00  | \$134,123,876.00 | \$118,780,300.59 |
| Total out-of-state auditor collections                     | \$67,934,498.00  | \$88,993,034.00  | \$102,734,945.00 | \$151,589,492.60 |

**Summary of Activities:** Audits tax accounts and manages private collection agencies. This division also assists taxpayers at 11 regional office locations with registrations, compliance with filing requirements and deadlines, collection notices, problem resolutions, and collects all delinquent tax accounts. The Department has special divisions in areas including Bankruptcy, Offers in Compromise, Compliance Research, the Private Collection Agency Liaison Group, the Lottery, and Levies.

Location: Headquarters on Century Center in Atlanta and regional offices in Cartersville, Gainesville, Atlanta, Athens, Columbus, Macon, Augusta, Albany, Douglas, and Savannah

Fund Sources: Federal funding from the National Motor Carrier Safety Administration grant for tax auditors and examiners who perform field and desk audits of motor fuel taxpayer accounts.

**Noteworthy:** Composed of an Audit Unit and a Collections Unit. In FY 2017 the Technical Support Services program funds were distributed throughout the programs of the Department of Revenue. Funds were also redistributed across all of the programs to reflect actual expenditures.

|  | Continuat    | <b>Continuation Budget</b> |  |
|--|--------------|----------------------------|--|
| TOTAL STATE FUNDS                                    | \$62,793,096 | \$62,793,096               |  |
| State General Funds                                  | \$62,793,096 | \$62,793,096               |  |
| TOTAL FEDERAL FUNDS                                  | \$277,938    | \$277,938                  |  |
| FFIND Federal Highway Admin CFDA22.205               | \$277,938    | \$277,938                  |  |
| TOTAL AGENCY FUNDS                                   | \$1,341,784  | \$1,341,784                |  |
| Sales and Services                                   | \$1,341,784  | \$1,341,784                |  |
| Coin Operated Amusement Machine Fees per OCGA48-17-9 | \$445,423    | \$445,423                  |  |
| Collection/Administrative Fees                       | \$896,361    | \$896,361                  |  |
| TOTAL INTRA-STATE GOVERNMENT TRANSFERS               | \$164,433    | \$164,433                  |  |
| State Funds Transfers                                | \$164,433    | \$164,433                  |  |
| Agency to Agency Contracts                           | \$164,433    | \$164,433                  |  |
| TOTAL PUBLIC FUNDS                                   | \$64,577,251 | \$64,577,251               |  |

**302.1** Reduce funds to reflect an adjustment in the employer share of the Teachers Retirement System from 21.14% to 19.06%.

| State Ge | eneral Funds   | (\$785)     | (\$785) |
|----------|--|-------------|---------|
| 302.2    | Reduce funds for the Georgia Technology Authority administrative fee for GETS contract | management. |         |

(\$324,520) (\$324,520)

**302.3** Increase funds to provide a \$1,000 pay raise to full-time, regular employees with current salaries of \$40,000 or less.

State General Funds

State General Funds

\$182,947 \$0

**302.4** Reduce funds for personnel for 29 vacant positions. (H:Maintain funds for five revenue agents and two auditors and reduce funds to reflect the Governor's intent to eliminate 22 positions, to include: eight vacant

| administrative support positions, one vacant finance clerk position, one ve<br>position, one vacant IT analyst position, one vacant financial compliance i<br>systems administrator position, seven vacant tax examiner positions, and<br>development specialist positions) | manager position, one va<br>two vacant training and | icant          |
|---|---|----------------|
| State General Funds   | (\$1,488,418)                                       | (\$1,172,362)  |
| <b>302.5</b> <i>Reduce funds for operations.</i>  |   |                |
| State General Funds   | (\$152,490)   | (\$152,490)    |
| <b>302.6</b> Reduce funds for computer charges to reflect savings from the transition enterprise system and the elimination of technology services.   |   | -              |
| State General Funds   | (\$78,283)  | (\$78,283)     |
| <b>302.7</b> Reduce funds for rent to reflect savings from office consolidation.  |   |                |
| State General Funds   | (\$661,172)   | (\$661,172)    |
| <b>302.8</b> Reduce funds for telecommunications to reflect re-deployment of end-use  | er equipment.                                       |                |
| State General Funds   | (\$917,452)   | (\$917,452)    |
| <b>302.9</b> Reduce funds for contracts to reflect savings from reduced utilization of p technology services. (H:Maintain \$1,320,000 for FAST Resource contracto   | -   | s and          |
| State General Funds   | (\$4,073,574)                                       | (\$2,753,574)  |
| <b>302.10</b> Increase funds for merit-based pay adjustments, employee recruitment, o 2020.   | r retention initiatives effe                        | ective July 1, |
| State General Funds   |   | \$628,458      |

HB 793 (FY 2021G) - Fiscal Mgmnt and Gen Govrnmnt

| 302.100 Tax Compliance  | Appropriation | on (HB 793)  |
|---|---------------|--------------|
| The purpose of this appropriation is to audit tax accounts, ensure compliance, and collect on delinquen | t accounts.   |              |
| TOTAL STATE FUNDS   | \$55,279,349  | \$57,360,916 |
| State General Funds   | \$55,279,349  | \$57,360,916 |
| TOTAL FEDERAL FUNDS   | \$277,938     | \$277,938    |
| FFIND Federal Highway Admin CFDA22.205  | \$277,938     | \$277,938    |
| TOTAL AGENCY FUNDS  | \$1,341,784   | \$1,341,784  |
| Sales and Services  | \$1,341,784   | \$1,341,784  |
| Coin Operated Amusement Machine Fees per OCGA48-17-9  | \$445,423     | \$445,423    |
| Collection/Administrative Fees  | \$896,361     | \$896,361    |
| TOTAL INTRA-STATE GOVERNMENT TRANSFERS  | \$164,433     | \$164,433    |
| State Funds Transfers   | \$164,433     | \$164,433    |
| Agency to Agency Contracts  | \$164,433     | \$164,433    |
| TOTAL PUBLIC FUNDS  | \$57,063,504  | \$59,145,071 |

### **Tax Policy**

The purpose of this appropriation is to conduct all administrative appeals of tax assessments; draft regulations for taxes collected by the department; support the State Board of Equalization; and draft letter rulings and provide research and analysis related to all tax law and policy inquiries.

|  |         |         | Program | Overview |
|--|---------|---------|---------|----------|
| Performance Measures:  | FY 2016 | FY 2017 | FY 2018 | FY 2019  |
| Number of taxpayer conferences completed                       | 161     | 102     | 136     | 104      |
| Number of Georgia Tax Tribunal cases resolved during automatic | 1,171   | 719     | 531     | N/A      |
| remand period (calendar year)                                  |         |         |         |          |
| Number of letter rulings issued                                | 55      | 42      | 58      | 21       |

Summary of Activities: Provides research and analysis related to all tax law and policy inquiries within the Department; analyzes legislation; handles certain taxpayer protests and refund claims; holds taxpayer conferences; issues determinations concerning exemption requests; issues policy statements and informational bulletins; promulgates rules and regulations for the Department; responds to letter ruling requests from taxpayers; and acts as liaison to Office of Attorney General and the Georgia Tax Tribunal.

Noteworthy: In FY 2017 the Technical Support Services program funds were distributed throughout the programs of the Department of Revenue. Funds were also redistributed across all of the programs to reflect actual expenditures.

|                     | Continuation Budget     |
|---------------------|-------------------------|
| TOTAL STATE FUNDS   | \$4,668,599 \$4,668,599 |
| State General Funds | \$4,668,599 \$4,668,599 |
| TOTAL PUBLIC FUNDS  | \$4,668,599 \$4,668,599 |
|                     |                         |

Governor

House

| HB 79   | 3 (FY 2021G) - Fiscal Mgmnt and Gen Govrnmnt  |                        | Governor                  | House               |
|---------|---|------------------------|---------------------------|---------------------|
| 303.1   | Reduce funds to reflect an adjustment in the employer s to 19.06%.  | hare of the Teacher    | rs Retirement System fr   | om 21.14%           |
| State G | eneral Funds  |                        | (\$814)                   | (\$814)             |
| 303.2   | Reduce funds for the Georgia Technology Authority adm   | ninistrative fee for G | ETS contract managen      | nent.               |
| State G | eneral Funds  |                        | (\$33,559)                | (\$33 <i>,</i> 559) |
| 303.3   | Increase funds to provide a \$1,000 pay raise to full-time<br>less.   | , regular employees    | with current salaries c   | of \$40,000 or      |
| State G | eneral Funds  |                        | \$1,619                   | \$0                 |
| 303.4   | Reduce funds for personnel for two positions. (H:Reduce vacant attorney position and one vacant legal analysis s                                  |                        | Governor's intent to e    | liminate one        |
| State G | eneral Funds  |                        | (\$236,054)               | (\$236,054)         |
| 303.5   | Reduce funds for operations.  |                        |                           |                     |
| State G | eneral Funds  |                        | (\$27,440)                | (\$27,440)          |
| 303.6   | <i>Reduce funds for computer charges to reflect savings froe enterprise system.</i>   | om the transition to   | the state's time report   | ing                 |
| State G | eneral Funds  |                        | (\$25,665)                | (\$25,665)          |
| 303.7   | Reduce funds for telecommunications to reflect re-deplo   | oyment of end-user     | equipment.                |                     |
| State G | eneral Funds  |                        | (\$11,734)                | (\$11,734)          |
| 303.8   | Increase funds for merit-based pay adjustments, employ 2020.  | vee recruitment, or i  | retention initiatives eff | ective July 1,      |
| State G | eneral Funds  |                        |                           | \$69,566            |
| 303.1   | 00 Tax Policy   |                        | Appropriatio              | on (HB 793)         |
|         | pose of this appropriation is to conduct all administrative appeals of<br>nent; support the State Board of Equalization; and draft letter rulings | · · ·                  | -                         | •                   |

| policy inquiries.   |             |             |
|---------------------|-------------|-------------|
| TOTAL STATE FUNDS   | \$4,334,952 | \$4,402,899 |
| State General Funds | \$4,334,952 | \$4,402,899 |
| TOTAL PUBLIC FUNDS  | \$4,334,952 | \$4,402,899 |
|                     |             |             |

### **Taxpayer Services**

The purpose of this appropriation is to ensure that all tax payments are processed in accordance with the law; that all returns are reviewed and taxpayer information is recorded accurately; to provide assistance to customer inquiries about the administration of individual income tax, sales and use tax, withholding tax, corporate tax, motor fuel and motor carrier taxes, and all registration functions.

|  |           |           | Program   | Overview  |
|--|-----------|-----------|-----------|-----------|
| Performance Measures:  | FY 2016   | FY 2017   | FY 2018   | FY 2019   |
| Percentage of person surveyed who attended taxpayer education    | N/A       | N/A       | N/A       | N/A       |
| workshops who reported that the program was beneficial           |           |           |           |           |
| Number of in-bound calls   | 1,118,878 | 1,076,225 | 966,307   | 876,341   |
| Number of calls answered   | 800,521   | 797,923   | 614,977   | 618,283   |
| Percentage of inbound calls answered                             | 71.50%    | 74.00%    | 64.00%    | 70.55%    |
| Percentage of inbound calls abandoned                            | 27.90%    | 25.68%    | 36.00%    | 29.45%    |
| Average call wait times (in seconds)                             | 566       | 360       | 1,111     | 1,260     |
| Average number of calls answered per customer service            | 17,724    | 14,189    | 13,666    | 13,616    |
| representative   |           |           |           |           |
| Number of taxpayer workshops provided                            | 14        | 21        | 14        | 15        |
| Total number of taxpayer workshop attendees                      | 1,500     | 209       | 236       | 325       |
| Total returns processed  | 8,037,113 | 8,116,274 | 8,298,369 | 8,555,671 |
| Total returns processed by type - Withholding                    | 1,254,542 | 1,563,067 | 1,417,296 | 1,338,904 |
| Total returns processed by type - Corporate                      | 283,370   | 288,429   | 271,304   | 347,140   |
| Total returns processed by type - Sales                          | 1,442,573 | 1,349,188 | 1,479,053 | 1,500,004 |
| Total returns processed by type - Individual                     | 4,722,617 | 4,543,121 | 4,780,718 | 5,026,944 |
| Percentage of individual tax returns filed electronically        | 86.04%    | 86.46%    | 87.68%    | 85.32%    |
| Percentage of withholding tax returns filed electronically       | 87.75%    | 90.44%    | 92.89%    | 98.44%    |
| Percentage of corporate tax returns filed electronically         | 76.41%    | 77.24%    | 84.40%    | 77.63%    |
| Percentage of sales tax returns filed electronically             | 96.20%    | 97.05%    | 97.15%    | 99.85%    |
| Percentage of total tax returns filed electronically             | 87.74%    | 88.26%    | 89.92%    | 89.77%    |
| Average time to process a return (days)                          | 10.76     | 11.01     | 34.77     | 22.86     |
| Average time to process an electronic filing - individual (days) | 2.98      | 1.27      | 2.76      | 4.91      |
| Average time to process a paper return - individual (days)       | 18.53     | 20.75     | 66.78     | 40.81     |

**Summary of Activities:** Processes all tax returns electronically filed or received by mail. Responsible for tax return receipt, the imaging of all supporting documentation, data, capturing, verifying taxpayer information, and depositing payments. Return types include sales tax, withholding tax, corporate income tax, motor fuel tax, and individual income tax. Assists taxpayers also through three major functions: (1)the Customer Contact Center answers taxpayer questions; (2) Business Operations performs tax reviews, problem resolutions, amended returns, and account maintenance; and (3) Electronic Services provides online tax filing support through the Georgia Tax Center (GTC). A Systems Control Unit within Electronic Services maintains electronic systems for the entire Division, such as direct deposit and mailed returns posting schedules.

Location: Headquarters on 1800 Century Center Boulevard, in Atlanta and regional offices in Cartersville, Gainesville, Atlanta, Athens, Columbus, Macon, Augusta, Albany, Douglas, and Savannah

Timing: Activity peaks between January and June, as well as activity centered around monthly and quarterly filings

**Noteworthy:** The Taxpayer Services and Revenue Processing programs were consolidated in the FY2019 General Budget -- assists DOR in operations to address variability in seasonal demand for services via cross-training which can allow more efficiency in budget management. Also, in FY 2017 the Technical Support Services program funds were distributed throughout the programs of the Department of Revenue. Funds were also redistributed across all of the programs to reflect actual expenditures.

|                |  | Continuat                          | ion Budget     |
|----------------|--|------------------------------------|----------------|
| TOTAL S        | TATE FUNDS   | \$28,321,175                       | \$28,321,175   |
|                | General Funds  | \$28,321,175                       | \$28,321,175   |
|                | EDERAL FUNDS   | \$271,831                          | \$271,831      |
|                | Federal Highway Admin CFDA22.205   | \$271,831                          | \$271,831      |
| TOTALP         | UBLIC FUNDS  | \$28,593,006                       | \$28,593,006   |
| 304.1          | Reduce funds for the Georgia Technology Authority administrative fe                        | e for GETS contract managem        | ient.          |
| State Ge       | neral Funds  | (\$137,028)                        | (\$137,028)    |
|                | Increase funds to provide a \$1,000 pay raise to full-time, regular empless.               | oloyees with current salaries o    | f \$40,000 or  |
| State Ge       | neral Funds  | \$174,852                          | \$0            |
| 304.3          | Reduce funds for personnel to reflect savings from the realignment of                      | f duties of five positions.        |                |
| State Ge       | neral Funds  | (\$402,231)                        | (\$402,231)    |
| 304.4          | Reduce funds for operations.   |                                    |                |
| State Ge       | neral Funds  | (\$687,955)                        | (\$687,955)    |
|                | Reduce funds for computer charges to reflect savings from the transi<br>enterprise system. | ition to the state's time report   | ing            |
| State Ge       | neral Funds  | (\$25,665)                         | (\$25,665)     |
| 304.6          | Reduce funds for telecommunications to reflect re-deployment of en                         | d-user equipment.                  |                |
| State Ge       | neral Funds  | (\$85,056)                         | (\$85,056)     |
| 304.7          | Reduce funds for contracts to reflect savings from reduced utilization                     | n of technology services.          |                |
| State Ge       | neral Funds  | (\$1,214,720)                      | (\$1,214,720)  |
| 304.8          | Increase funds for merit-based pay adjustments, employee recruitme 2020.                   | ent, or retention initiatives effe | ective July 1, |
| State Ge       | neral Funds  |                                    | \$244,148      |
| <b>304.1</b> ( | 00 Taxpayer Services   | Appropriatio                       | on (HB 793)    |

and taxpayer information is recorded accurately; to provide assistance to customer inquiries about the administration of individual income tax, sales and use tax, withholding tax, corporate tax, motor fuel and motor carrier taxes, and all registration functions. TOTAL STATE FUNDS \$25,943,372 \$26,012,668 **State General Funds** \$25,943,372 \$26,012,668 TOTAL FEDERAL FUNDS \$271,831 \$271,831 FFIND Federal Highway Admin CFDA22.205 \$271.831 \$271,831 TOTAL PUBLIC FUNDS \$26,215,203 \$26,284,499

# Section 43: Secretary of State

#### Corporations

The purpose of this appropriation is to accept and review filings made pursuant to statutes; to issue certifications of records on file; and to provide general information to the public on all filed entities.

**Program Overview** 

| HB 793 (FY 2021G) - Fiscal Mgmnt and Gen Govrnmi   | nt                           |                      | Governor            | House         |
|--|------------------------------|----------------------|---------------------|---------------|
| Performance Measures:  | FY 2016                      | FY 2017              | FY 2018             | FY 2019       |
| Number of total corporation filings processed  | 847,241                      | 823,890              | 951,005             | 1,126,171     |
| Number of new corporations filings completed   | 118,174                      | 142,529              | 145,428             | 163,241       |
| Number of Corporations call center calls received  | 252,006                      | 234,671              | 230,225             | 246,082       |
| Number of Corporations call center calls answered  | 210,881                      | 225,446              | 218,789             | 220,330       |
| Percentage of Corporations call center calls abandoned   | 16%                          | 4%                   | 5%                  | 10%           |
| Average speed of Corporations call center calls answered in minut  |                              | 4.50                 | 4.57                | 4.45          |
| <b>Summary of Activities:</b> Corporations, limited liability companies, libusiness in Georgia are formed by filing with the Corporations divisinformation to aid in the process of forming a business entity. |                              |                      |                     |               |
| Location: Main office in Atlanta; customers can also file in person  | at the SOS Cartersville, Ma  | acon, and Tifton o   | offices             |               |
| Fund Sources: Generates revenue through administrative fees for  | special services such as ex  | pedited filing ser   | vices, and certifie | d copies.     |
| Timing: The annual renewal of corporation filings occurs between   | January 1 and April 1. All d | other services oc    | cur year-round.     |               |
|  |                              |                      | Continuat           | ion Budget    |
| TOTAL STATE FUNDS  |                              |                      | \$429,756           | \$429,756     |
| State General Funds  |                              |                      | \$429,756           | \$429,756     |
| TOTAL AGENCY FUNDS   |                              |                      | \$3,775,096         | \$3,775,096   |
| Sales and Services   |                              |                      | \$3,775,096         | \$3,775,096   |
| Collection/Administrative Fees   |                              |                      | \$3,775,096         | \$3,775,096   |
| TOTAL PUBLIC FUNDS   |                              |                      | \$4,204,852         | \$4,204,852   |
| <b>305.1</b> Transfer funds from the Corporations program t position to support election litigation and cyber  |                              | am for personn       |                     |               |
| State General Funds  |                              |                      | (\$80,942)          | (\$80,942)    |
| <b>305.2</b> Transfer funds from the Office of the Secretary of and cyber security.  | of State to the Departi      | ment of Law to       | support electi      | on litigation |
| State General Funds  |                              |                      | (\$194,237)         | (\$194,237)   |
| <b>305.3</b> Transfer funds from the Corporations program t program to support ongoing expenses per HB32   | -                            | to Medical Cai       | nnabis Commis       | sion          |
| State General Funds  |                              |                      | (\$154,577)         | (\$154,577)   |
| <b>305.4</b> Utilize other funds for program operations.   |                              |                      |                     |               |
| Collection/Administrative Fees   |                              |                      | \$429,756           | \$429,756     |
|  |                              |                      |                     |               |
| 305.100 Corporations   |                              |                      | Appropriatio        |               |
| The purpose of this appropriation is to accept and review filings mo<br>provide general information to the public on all filed entities.   | ade pursuant to statutes; t  | to issue certificati | ons of records on   | file; and to  |
| TOTAL AGENCY FUNDS   |                              |                      | \$4,204,852         | \$4,204,852   |
| Sales and Services   |                              |                      | \$4,204,852         | \$4,204,852   |
| Collection/Administrative Fees   |                              |                      | \$4,204,852         | \$4,204,852   |
| TOTAL PUBLIC FUNDS   |                              |                      | \$4,204,852         | \$4,204,852   |
| TOTAL POBLIC FONDS   |                              |                      | ψ 1)20 1)002        | J+,20+,032    |

#### Elections

The purpose of this appropriation is to administer all duties imposed upon the Secretary of State by providing all required filing and public information services, performing all certification and commissioning duties required by law, and assisting candidates, local governments, and citizens in interpreting and complying with all election, voter registration, and financial disclosure laws.

|  |           |           | Program   | Overview  |
|--|-----------|-----------|-----------|-----------|
| Performance Measures:  | FY 2016   | FY 2017   | FY 2018   | FY 2019   |
| Number of elections  | 517       | 328       | 484       | 304       |
| Number of registered voters                                      | 6,397,189 | 6,920,907 | 6,718,591 | 6,724,215 |
| Number of training classes offered online through E-Learn system | 42        | 47        | 45        | 28        |
| Number of E-Learn users trained                                  | 1,156     | 1,716     | 1,881     | 1,313     |
| Number of State Election Board Cases                             | 134       | 50        | 113       | 109       |

**Summary of Activities:** The Elections division assists, in varying degrees, coordinating municipal, state, and federal election activity including maintaining a voter registration database, preparation of ballots, candidate qualifying, and certification of election results. Provides election and voter registration training to local election officials and third-party groups, coordinates the activities of the State Election Board, and develops solutions for modifications required by court or legislative changes.

#### Location: Atlanta

**Fund Sources:** The program receives federal funding through Election Reform Payments and Voting Access for Individuals with Disabilities. **Timing:** Peak times are based on the annual election cycles; specially called elections; and requirements to perform list maintenance activities with the state-wide voter registration database. **Noteworthy:** HB316 (2019) amended the standards and procedures for ballot marking devices to provide for uniform election equipment in the state of Georgia. New voting equipment will be installed across the state by the March 24, 2020 presidential primary.

HB 793 (FY 2021G) - Fiscal Mgmnt and Gen Govrnmnt

|  | Continuation Budget |             |  |
|--|---------------------|-------------|--|
| TOTAL STATE FUNDS                      | \$5,518,907         | \$5,518,907 |  |
| State General Funds                    | \$5,518,907         | \$5,518,907 |  |
| TOTAL FEDERAL FUNDS                    | \$550,000           | \$550,000   |  |
| Help America Vote Act Funds CFDA90.401 | \$550,000           | \$550,000   |  |
| TOTAL AGENCY FUNDS                     | \$50,000            | \$50,000    |  |
| Sales and Services                     | \$50,000            | \$50,000    |  |
| Sales and Services Not Itemized        | \$50,000            | \$50,000    |  |
| TOTAL PUBLIC FUNDS                     | \$6,118,907         | \$6,118,907 |  |

**306.1** Reduce funds to reflect an adjustment in the employer share of the Teachers Retirement System from 21.14% to 19.06%.

| State General Funds   | (\$1,909)              | (\$1,909)     |
|---|------------------------|---------------|
| <b>306.2</b> Increase funds to provide a \$1,000 pay raise to full-time, regular employees with less.   | າ current salaries of  | \$40,000 or   |
| State General Funds   | \$6,476                | \$0           |
| <b>306.3</b> <i>Reduce funds for personnel to reflect realignment of duties.</i>  |                        |               |
| State General Funds   | (\$6,999)              | (\$6,999)     |
| <b>306.4</b> <i>Reduce funds for operations to reflect reduced printing and postage.</i>  |                        |               |
| State General Funds   | (\$14,170)             | (\$14,170)    |
| <b>306.5</b> <i>Reduce funds for computer charges to reflect reduced support services.</i>  |                        |               |
| State General Funds   | (\$126,000)            | (\$126,000)   |
| <b>306.6</b> <i>Reduce funds for telecommunications to reflect savings from the re-deployment</i>   | of end-user equipm     | nent.         |
| State General Funds   | (\$12,692)             | (\$12,692)    |
| <b>306.7</b> <i>Reduce funds for contracts to reflect reduced third party data analytics services.</i>  |                        |               |
| State General Funds   | (\$121,865)            | (\$121,865)   |
| <b>306.8</b> <i>Reduce funds for equipment to reflect projected need.</i>   |                        |               |
| State General Funds   | (\$90,000)             | (\$90,000)    |
| <b>306.9</b> Transfer funds from the Corporations program to the Elections program for pers position to support election litigation and cyber security. | onnel for one legal    | services      |
| State General Funds   | \$80,942               | \$80,942      |
| <b>306.10</b> Increase funds for merit-based pay adjustments, employee recruitment, or reter 2020.  | ition initiatives effe | ctive July 1, |
| State General Funds   |                        | \$57,780      |

| 306.100 Elections   | Appropriatio | n (HB 793)  |  |  |
|---|--------------|-------------|--|--|
| The purpose of this appropriation is to administer all duties imposed upon the Secretary of State by providing all required filing and public |              |             |  |  |
| information services, performing all certification and commissioning duties required by law, and assisting candidates, local governments, ar  |              |             |  |  |
| citizens in interpreting and complying with all election, voter registration, and financial disclosure laws.                                  |              |             |  |  |
| TOTAL STATE FUNDS   | \$5,232,690  | \$5,283,994 |  |  |
| State General Funds   | \$5,232,690  | \$5,283,994 |  |  |
| TOTAL FEDERAL FUNDS   | \$550,000    | \$550,000   |  |  |
| Help America Vote Act Funds CFDA90.401  | \$550,000    | \$550,000   |  |  |
| TOTAL AGENCY FUNDS  | \$50,000     | \$50,000    |  |  |
| Sales and Services  | \$50,000     | \$50,000    |  |  |
| Sales and Services Not Itemized   | \$50,000     | \$50,000    |  |  |
| TOTAL PUBLIC FUNDS  | \$5,832,690  | \$5,883,994 |  |  |
|   |              |             |  |  |

### Investigations

The purpose of this appropriation is to enforce the laws and regulations related to professional licenses, elections, and securities; to investigate complaints; and to conduct inspections of applicants and existing license holders.

|                                    |         |         | Progra  | am Overview |
|------------------------------------|---------|---------|---------|-------------|
| Performance Measures:              | FY 2016 | FY 2017 | FY 2018 | FY 2019     |
| Number of completed investigations | 819     | 1,065   | 1,274   | 1,476       |
| Number of regular inspections      | 11,745  | 9,107   | 10,969  | 12,960      |
|                                    |         |         |         |             |

Governor

House

| HB 793 (FY 2021G) - Fiscal Mgmnt and Gen Go   | ovrnmnt                       |                        | Governor                                  | House                                     |
|---|-------------------------------|------------------------|---|---|
| Fines collected<br>Average number of days to complete an investigation  | \$1,190,000.00<br>79.97       | \$890,725.00<br>121.51 | \$1,005,725.00<br>161.00                  | \$1,104,900.00<br>183.00                  |
| Summary of Activities: Enforces the laws and regulations corporations. Investigators look into complaints regarding education requirements, license applications, and current | potential violations of law a |                        |   |   |
| Location: Offices in Atlanta and Macon.   |                               |                        |   |   |
| Fund Sources: The program activities generate revenue fr  | om fines and penalties.       |                        |   |   |
|   |                               |                        | Continua                                  | tion Budget                               |
| TOTAL STATE FUNDS<br>State General Funds<br>TOTAL PUBLIC FUNDS  |                               |                        | \$3,384,036<br>\$3,384,036<br>\$3,384,036 | \$3,384,036<br>\$3,384,036<br>\$3,384,036 |
| <b>307.1</b> Increase funds to provide a \$1,000 pay rolless.   | aise to full-time, regular    | employees with         | current salaries                          | of \$40,000 or                            |
| State General Funds   |                               |                        | \$21,047                                  | \$0                                       |
| <b>307.2</b> Reduce funds for personnel to reflect sav  | inas from the realianme       | nt of duties.          |   |   |
| State General Funds   | <u> </u>                      | ,                      | (\$8,976)                                 | (\$8,976)                                 |
| <b>307.3</b> <i>Reduce funds for computer charges.</i>  |                               |                        |   |   |
| State General Funds   |                               |                        | (\$4,000)                                 | (\$4,000)                                 |
| <b>307.4</b> <i>Reduce funds for telecommunications to</i>  | reflect savings from the      | re-denloyment          |   |   |
| State General Funds   | rejieet savings ji oni the    | re deployment          | (\$14,922)                                | (\$14,922)                                |
| <b>307.5</b> Increase funds for merit-based pay adjus 2020.   | tments, employee recru        | itment, or reten       |   |   |
| State General Funds   |                               |                        |   | \$55,617                                  |
| 307 100 Investigations  |                               |                        | Annronriati                               |   |

| 307.100 Investigations   | Appropriatio | n (HB 793)  |  |  |
|--|--------------|-------------|--|--|
| The purpose of this appropriation is to enforce the laws and regulations related to professional licenses, elections, and securities; to |              |             |  |  |
| investigate complaints; and to conduct inspections of applicants and existing license holders.   |              |             |  |  |
| TOTAL STATE FUNDS  | \$3,377,185  | \$3,411,755 |  |  |
| State General Funds  | \$3,377,185  | \$3,411,755 |  |  |
| TOTAL PUBLIC FUNDS   | \$3,377,185  | \$3,411,755 |  |  |

# **Office Administration (SOS)**

The purpose of this appropriation is to provide administrative support to the Office of Secretary of State and its attached agencies.

|   |                     |                    | Program           | Overview    |
|---|---------------------|--------------------|-------------------|-------------|
| Performance Measures:   | FY 2016             | FY 2017            | FY 2018           | FY 2019     |
| Number of audit findings  | 4                   | 1                  | N/A               | N/A         |
| Agency Turnover Rate  | 24.4%               | 10.8%              | 17.9%             | 27.3%       |
| Summary of Activities: Provides internal administrative support including l | numan resources, pa | ayroll, accounting | g, budgeting, and | d IT.       |
| Location: Atlanta   |                     |                    |                   |             |
|   |                     |                    | Continuati        | ion Budget  |
| TOTAL STATE FUNDS   |                     |                    | \$3,450,968       | \$3,450,968 |
| State General Funds   |                     |                    | \$3,450,968       | \$3,450,968 |
| TOTAL AGENCY FUNDS  |                     |                    | \$5,500           | \$5,500     |
| Sales and Services  |                     |                    | \$5,500           | \$5,500     |
| Sales and Services Not Itemized   |                     |                    | \$5,500           | \$5,500     |
| TOTAL PUBLIC FUNDS  |                     |                    | \$3,456,468       | \$3,456,468 |

**308.1** Reduce funds to reflect an adjustment to cyber security insurance premiums for the Department of Administrative Services.

| State Ge | eneral Funds  | (\$321)            | (\$321)            |
|----------|---|--------------------|--------------------|
| 308.2    | Reduce funds for the Georgia Technology Authority administrative fee for GETS contrac           | t management       | t.                 |
| State Ge | eneral Funds  | (\$3 <i>,</i> 558) | (\$3 <i>,</i> 558) |
| 308.3    | Increase funds to provide a \$1,000 pay raise to full-time, regular employees with currer less. | nt salaries of \$4 | 40,000 or          |

State General Funds

\$6,476 \$0

|                         |  | Governor                | nouse         |
|-------------------------|--|-------------------------|---------------|
| 308.4                   | Reduce funds for personnel to reflect the elimination of one vacant position an expenditures. (H:Reduce funds to reflect the Governor's intent to eliminate one specialist position and delay the hiring of one accountant position) |                         |               |
| State G                 | eneral Funds   | (\$89,343)              | (\$89,343)    |
| <b>308.5</b><br>State G | Reduce funds for computer charges.<br>eneral Funds   | (\$5,000)               | (\$5,000)     |
| 308.6                   | Reduce funds for telecommunications to reflect savings from the re-deploymer   | nt of end-user equipm   | nent.         |
| State G                 | eneral Funds   | (\$13,010)              | (\$13,010)    |
| 308.7                   | Reduce funds for contracts to reflect savings from data analytics services.  |                         |               |
| State G                 | eneral Funds   | (\$110,259)             | (\$110,259)   |
| 308.8                   | Increase funds for merit-based pay adjustments, employee recruitment, or rete<br>2020.   | ention initiatives effe | ctive July 1, |

State General Funds

| 308.100 Office Administration (SOS)   | Appropriatio | n (HB 793)  |  |  |
|---|--------------|-------------|--|--|
| The purpose of this appropriation is to provide administrative support to the Office of Secretary of State and its attached agencies. |              |             |  |  |
| TOTAL STATE FUNDS   | \$3,235,953  | \$3,283,233 |  |  |
| State General Funds   | \$3,235,953  | \$3,283,233 |  |  |
| TOTAL AGENCY FUNDS  | \$5,500      | \$5,500     |  |  |
| Sales and Services  | \$5,500      | \$5,500     |  |  |
| Sales and Services Not Itemized   | \$5,500      | \$5,500     |  |  |
| TOTAL PUBLIC FUNDS  | \$3,241,453  | \$3,288,733 |  |  |

### **Professional Licensing Boards**

HB 793 (FY 2021G) - Fiscal Mgmnt and Gen Govrnmnt

The purpose of this appropriation is to protect the public health and welfare by supporting all operations of Boards which license professions.

|  |              |              | Progra       | m Overview |
|--|--------------|--------------|--------------|------------|
| Performance Measures:                                      | FY 2016      | FY 2017      | FY 2018      | FY 2019    |
| Number of licensed professionals regulated                 | 1,136,756    | 1,040,090    | 1,186,840    | 1,229,161  |
| Number of license renewals processed                       | 187,635      | 193,865      | 195,477      | 201,328    |
| Number of new applications processed                       | 53,425       | 54,592       | 51,319       | 62,749     |
| Board meeting expense (per diem/mileage)                   | \$229,495.49 | \$238,252.60 | \$216,791.04 | 214,013.06 |
| Average number of days to process new applications         | 18           | 17           | 17           | 17         |
| Average number of days to process renewal applications     | 6.8          | 3.8          | 4.9          | 2.3        |
| Number of licenses renewed online                          | 180,292      | 185,896      | 189,047      | 196,178    |
| Percentage of licenses renewed online                      | 96%          | 96%          | 97%          | 97%        |
| Percentage of new applications approved                    | 77%          | 75%          | 77%          | 86%        |
| Total number of license revocations                        | 7            | 36           | 77           | 9          |
| Number of PLB call center calls received                   | 258,593      | 315,786      | 328,559      | 342,341    |
| Number of PLB call center calls answered                   | 215,984      | 303,773      | 311,817      | 304,315    |
| Percentage of PLB call center calls abandoned              | 16%          | 4%           | 5%           | 11%        |
| Average speed of PLB call center calls answered in minutes | 4.40         | 4.00         | 4.40         | 2.67       |

Summary of Activities: Provides support to assist approximately 40 professional boards in carrying out their licensure and disciplinary responsibilities. Although the PLB division provides administrative support to assist the boards, the agency does not directly oversee or direct the actions and decisions of each board, whose members are appointed by the Governor.

Location: Main office in Macon, with services available at the Atlanta, Cartersville, and Tifton offices

Fund Sources: Generates revenue through administrative fees for special services and fines.

Timing: Most license renewals for professionals are biannual; renewal periods vary by profession and applications are accepted year-round

Noteworthy: SB 160 (2013 Session) reversed requirements for Secure and Verifiable Documentation (SVD) requirements for license renewals. Renewal licensees must show SVD once per license application, but not for renewal. Mandatory Reporting (HB 315, 2014 Session) requires all nurses, hospitals, nursing homes, temporary staffing agencies and other employers of nurses to report violations of O.C.G.A. 43-26-53 to the Board of Nursing.

TOTAL STATE FUNDS State General Funds TOTAL AGENCY FUNDS Sales and Services Collection/Administrative Fees TOTAL PUBLIC FUNDS

**Continuation Budget** \$8.565.401 \$8,565,401

Governor House

\$53,756

| JU,JUJ,HUI  | J0,J0J, <del>4</del> 01 |
|-------------|-------------------------|
| \$8,565,401 | \$8,565,401             |
| \$400,000   | \$400,000               |
| \$400,000   | \$400,000               |
| \$400,000   | \$400,000               |
| \$8,965,401 | \$8,965,401             |
|             |                         |

Governor

House

| 309.1   | Increase funds to provide a \$1,000 pay raise to full-time, regular employees with c less.  | current salaries of | \$40,000 or   |
|---------|---|---------------------|---------------|
| State G | eneral Funds  | \$126,282           | \$0           |
| 309.2   | Reduce funds for personnel to reflect savings from the elimination of one vacant p<br>expenditures. (H:Reduce funds to reflect the Governor's intent to eliminate one va<br>analyst position and reduce funds for projected expenditures) |                     |               |
| State G | eneral Funds  | (\$219,831)         | (\$219,831)   |
| 309.3   | Reduce funds for operations to reflect reduced printing and postage expenses.   |                     |               |
| State G | eneral Funds  | (\$10,000)          | (\$10,000)    |
| 309.4   | Reduce funds for computer charges.  |                     |               |
| State G | eneral Funds  | (\$22,017)          | (\$22,017)    |
| 309.5   | Reduce funds for telecommunications to reflect the re-deployment of end-user equ  | uipment.            |               |
| State G | eneral Funds  | (\$38,189)          | (\$38,189)    |
| 309.6   | Reduce funds for contracts to reflect savings from reduced technology consulting s  | services.           |               |
| State G | eneral Funds  | (\$27,100)          | (\$27,100)    |
| 309.7   | Increase funds for merit-based pay adjustments, employee recruitment, or retenti<br>2020.   | on initiatives effe | ctive July 1, |
| State G | eneral Funds  |                     | \$126,894     |

| 309.100 Professional Licensing Boards   | Appropriatio | n (HB 793)  |  |
|---|--------------|-------------|--|
| The purpose of this appropriation is to protect the public health and welfare by supporting all operations of Boards which license professions. |              |             |  |
| TOTAL STATE FUNDS   | \$8,374,546  | \$8,375,158 |  |
| State General Funds   | \$8,374,546  | \$8,375,158 |  |
| TOTAL AGENCY FUNDS  | \$400,000    | \$400,000   |  |
| Sales and Services  | \$400,000    | \$400,000   |  |
| Collection/Administrative Fees  | \$400,000    | \$400,000   |  |
| TOTAL PUBLIC FUNDS  | \$8,774,546  | \$8,775,158 |  |

### Securities

The purpose of this appropriation is to provide for the administration and enforcement of the Georgia Securities Act, the Georgia Charitable Solicitations Act, and the Georgia Cemetery Act. Functions under each act include registration, examinations, investigation, and administrative enforcement actions.

|   |          |         | Program  | Overview |
|---|----------|---------|----------|----------|
| Performance Measures:   | FY 2016  | FY 2017 | FY 2018  | FY 2019  |
| Fines collected   | \$29,022 | \$6,500 | \$24,600 | \$20,000 |
| Number of securities offerings processed                          | 3,668    | 5,907   | 6,206    | 8,315    |
| Number Charities filings  | 3,431    | 4,510   | 4,695    | 6,115    |
| Number of registered Broker-Dealers                               | 2,017    | 1,993   | 1,948    | 1,901    |
| Number of registered Broker-Dealer Agents                         | 184,497  | 193,285 | 197,780  | 201,691  |
| Number of registered Investment Adviser firms                     | 2,576    | 2,709   | 2,837    | 2,934    |
| Number of registered Investment Adviser Representatives           | 12,483   | 13,249  | 13,272   | 13,415   |
| Number of securities investigations closed                        | 33       | 81      | 63       | 166      |
| Number on investigations received in fiscal year                  | 74       | 70      | 86       | 119      |
| Number of investigations in progress                              | 111      | 130     | 130      | 163      |
| Number of completed examinations of registered Investment Advisor | 18       | 39      | 30       | 13       |
| firms   |          |         |          |          |
| Average number of examinations conducted per auditor              | 18.0     | 19.5    | 15.0     | 13.0     |
| Number of Administrative Orders                                   | 12       | 18      | 13       | 25       |

**Summary of Activities:** Registers and oversees securities offered or sold in Georgia, oversees firms and individuals selling securities or providing investment advice in Georgia, and enforces the Georgia Uniform Securities Act through criminal, civil, and administrative penalties. The Georgia Charitable Solicitation Act requires the registration of charities, paid solicitors and solicitor agents unless determined exempt from registration. Registers and oversees such registrants and enforces the Georgia Charitable Solicitation Act.

Location: Licensing, registration, investigations, examinations and enforcement are located in Atlanta

**Noteworthy:** Beginning in FY 2013, the Dodd-Frank Act required states to assume regulatory and enforcement responsibilities of Investment Advisor Firms with assets under \$100 million. Previously, states regulated firms with less than \$25 million in assets. In June 2017, the Division launched its online renewals for charitable organizations.

|                     | Continuatio | <b>Continuation Budget</b> |  |
|---------------------|-------------|----------------------------|--|
| TOTAL STATE FUNDS   | \$706,773   | \$706,773                  |  |
| State General Funds | \$706,773   | \$706,773                  |  |

| HB 793 (FY 2021G) - Fiscal Mgmnt and Gen Govrnmnt | Governor  | House     |
|---|-----------|-----------|
| TOTAL AGENCY FUNDS                                | \$25,000  | \$25,000  |
| Sales and Services                                | \$25,000  | \$25,000  |
| Sales and Services Not Itemized                   | \$25,000  | \$25,000  |
| TOTAL PUBLIC FUNDS                                | \$731,773 | \$731,773 |

**310.1** Increase funds to provide a \$1,000 pay raise to full-time, regular employees with current salaries of \$40,000 or less.

State General Funds

\$6,476 \$0

\$11,050

**310.2** Increase funds for merit-based pay adjustments, employee recruitment, or retention initiatives effective July 1, 2020.

State General Funds

| 310.100 Securities   | Appropriatior | n (HB 793) |
|--|---------------|------------|
| The purpose of this appropriation is to provide for the administration and enforcement of the Georgia Securities Act, the Georgia Charitable |               |            |
| Solicitations Act, and the Georgia Cemetery Act. Functions under each act include registration, examinations, investigation, and             |               |            |
| administrative enforcement actions.  |               |            |
| TOTAL STATE FUNDS  | \$713,249     | \$717,823  |
| State General Funds  | \$713,249     | \$717,823  |
| TOTAL AGENCY FUNDS   | \$25,000      | \$25,000   |
| Sales and Services   | \$25,000      | \$25,000   |
| Sales and Services Not Itemized  | \$25,000      | \$25,000   |
| TOTAL PUBLIC FUNDS   | \$738,249     | \$742,823  |
|  |               |            |

### **Real Estate Commission**

The purpose of this appropriation is to administer the license law for real estate brokers and salespersons, and provide administrative support to the Georgia Real Estate Appraisers Board in their administration of the Real Estate Appraisal Act.

|  |         |         | Program | n Overview |
|--|---------|---------|---------|------------|
| Performance Measures:  | FY 2016 | FY 2017 | FY 2018 | FY 2019    |
| Agency investigations resulting in imposing a disciplinary action on a | 144     | 168     | 204     | 176        |
| license  |         |         |         |            |
| Percentage of Georgia passing rates on qualifying real estate          | 6%      | 6%      | 1%      | 3%         |
| salesperson examinations that surpass the national average             |         |         |         |            |
| Percentage of all completed applications processed within 5 business   | 98%     | 98%     | 97%     | 97%        |
| days of receipt  |         |         |         |            |
| Agency investigations completed in a fiscal year                       | 1,646   | 1,889   | 2,170   | 1,924      |

Summary of Activities: Administers the license law regulating brokers, salespersons, and community association managers. The Commission ensures professional competency among real estate licensees and appraisers and promotes a fair market environment for practitioners and their clients.

Location: 229 Peachtree St. Atlanta, Georgia

Fund Sources: License application and renewal fees are remitted to the State General Fund.

Noteworthy:

|                                | Continuati  | <b>Continuation Budget</b> |  |
|--------------------------------|-------------|----------------------------|--|
| TOTAL STATE FUNDS              | \$3,141,041 | \$3,141,041                |  |
| State General Funds            | \$3,141,041 | \$3,141,041                |  |
| TOTAL AGENCY FUNDS             | \$100,000   | \$100,000                  |  |
| Sales and Services             | \$100,000   | \$100,000                  |  |
| Collection/Administrative Fees | \$100,000   | \$100,000                  |  |
| TOTAL PUBLIC FUNDS             | \$3,241,041 | \$3,241,041                |  |

**311.1** Reduce funds to reflect an adjustment to cyber security insurance premiums for the Department of Administrative Services.

| State Ge                 | eneral Funds   | (\$2,922)               | (\$2,922)       |
|--------------------------|--|-------------------------|-----------------|
| <b>311.2</b><br>State Ge | Reduce funds for the Georgia Technology Authority administrative fee for GETS contra<br>eneral Funds | act manageme<br>(\$994) | ent.<br>(\$994) |
| 311.3                    | Increase funds to provide a \$1,000 pay raise to full-time, regular employees with curr<br>less.     | ent salaries of         | \$40,000 or     |
| State Ge                 | eneral Funds   | \$11,333                | \$0             |
| 311.4                    | Reduce funds for operations.   |                         |                 |
| State Ge                 | eneral Funds   | (\$64,462)              | (\$64,462)      |

| HB 793 (FY 2021G) - Fiscal Mgmnt and Gen Govrnmnt  | Governor                               | House                               |  |  |  |
|--|--|-------------------------------------|--|--|--|
| <b>311.5</b> <i>Reduce funds for telecommunications to reflect the re-deployment of end-user equipment.</i>  |  |                                     |  |  |  |
| State General Funds (\$64,000)   |  |                                     |  |  |  |
| <b>311.6</b> <i>Reduce funds for contracts.</i>  |  |                                     |  |  |  |
| State General Funds  | (\$80,000)                             | (\$80,000)                          |  |  |  |
| <b>311.7</b> Increase funds for merit-based pay adjustments, employee recruitment, or retention initiatives effective July 1, 2020.  |  |                                     |  |  |  |
| State General Funds \$43,280   |  |                                     |  |  |  |
| 311.100 Real Estate Commission   | Appropriatio                           | on (HB 793)                         |  |  |  |
| The purpose of this appropriation is to administer the license law for real estate brokers and salespersons to the Georgia Real Estate Appraisers Board in their administration of the Real Estate Appraisal Act. <b>TOTAL STATE FUNDS</b> | s, and provide administ<br>\$2,939,996 | \$2,971,943                         |  |  |  |
| State General Funds  | \$2,939,996                            | \$2,971,943                         |  |  |  |
| TOTAL AGENCY FUNDS<br>Sales and Services<br>Collection/Administrative Fees   | \$100,000<br>\$100,000<br>\$100,000    | \$100,000<br>\$100,000<br>\$100,000 |  |  |  |
| TOTAL PUBLIC FUNDS   | \$3,039,996                            | \$3,071,943                         |  |  |  |

# Georgia Access to Medical Cannabis Commission

|  | Program                          | Overview   |
|--|----------------------------------|------------|
|  | Continuatio                      | n Budget   |
| TOTAL STATE FUNDS  | \$0                              | \$0        |
| State General Funds  | \$0                              | \$0        |
| <b>312.1</b> Add funds for ongoing operations per HB324 (2019 Session).  |                                  |            |
| State General Funds  | \$154,577                        | \$184,593  |
| regulating the production, transport, and sale of low THC oil; to develop a<br>the use, efficacy, and best practices of low THC oil use in Georgia.<br><b>Governor</b> : The purpose of this appropriation is to provide access to low TH<br>by regulating the production, transport, and sale of low THC oil; to develo<br>study the use, efficacy, and best practices of low THC oil use in Georgia. | IC oil for registered Georgi     | a patients |
| State General Funds  | \$0                              | \$0        |
| 312.100 Georgia Access to Medical Cannabis Commission  | Appropriation                    | (HB 793)   |
| The purpose of this appropriation is to provide access to low THC oil for registered Georgia patient   | ts by regulating the production, | transport, |
| and sale of low THC oil; to develop a network of low THC oil; and to study the use, efficacy, and best practices of low THC oil use in Georgia.  |                                  |            |
| TOTAL STATE FUNDS  | \$154,577                        | \$184,593  |
| State General Funds  | \$154,577                        | \$184,593  |
| TOTAL PUBLIC FUNDS   | \$154,577                        | \$184,593  |